

Growing Healthy Together



Oroville Hospital
Community Benefits
2019

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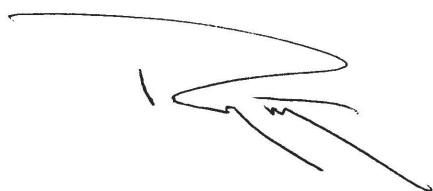
Letter from the CEO

The year 2019 was one of growth and resilience for Butte County. In the wake of unprecedented natural disasters, our community has continuously proved that we are comprised of strong and determined individuals that remain devoted to ensuring Oroville continues to flourish. Oroville Hospital is proud to operate in such a community, and is committed to contributing to the positive growth that continues to take place.

This past year as an organization, we have prioritized identifying the needs our community requires to continue to lead a healthy and happy lifestyle. It is known that there are various factors, also known as social determinants, that can have a direct correlation to an individual's health status and quality of life. As the primary health care organization in the community, we have taken the initiative to mitigate as many potentially harmful determinants as possible in order to bring health equity to those that live, work and play in Oroville and the surrounding communities.

Not only are we acting on the here and now, but we are committed to ensuring that Oroville has an even brighter future. That is why recruitment of renowned health care providers will always remain on the top of our list. We strive to deliver as many health care specialties locally as possible, to reduce our patients need to travel away from home to receive the medical attention they require. We are also anticipating the construction of our state-of-the-art 5-story tower expansion, that will enhance the level of care we are able to provide our patients in need.

As our hospital and community alike continue to grow, we are pleased to be your trusted partner in wellness, and look forward to the bright future we have in store.



Robert J. Wentz
President/Chief Executive Officer



Vision for the Future

Oroville Hospital will be recognized for its superior services and patient focused philosophies.

Our Mission

Oroville Hospital is dedicated to always providing the finest personalized health care to Oroville and the surrounding foothill and valley communities by offering a medical home with a wide range of integrated services, from prevention through treatment to wellness.

About Oroville Hospital

Oroville Hospital, located in Oroville, California, is a private 501(c)(3) non-profit corporation. The hospital serves individuals of the Oroville area, Butte County and the North Valley. Oroville Hospital provides laboratory services throughout the North State including Orland, Yuba City, Redding and Grass Valley. Oroville Hospital's mission is to provide personalized health care to residents of Oroville and the surrounding foothill and valley communities. This is accomplished by offering a medical home with a wide range of integrated services, from prevention and treatment to wellness.

Oroville Hospital is an acute care facility that specializes in a broad range of inpatient and outpatient services, including multiple specialty physician practices. Due to the recent Camp Fire, Oroville Hospital increased their number of licensed beds from 133 to 153 in late 2018.

2019 Payor Mix:

48%	34%	17%	1%
Medicare	Medi-Cal	Private Insurance	Private Pay

Oroville Hospital's Complete Service Line:

Aesthetic Medicine	Home Health	Rehabilitation Services
Ambulatory Care	Hospitalist Services	• Occupational Therapy
Anesthesia Services	Intensive Care Unit	• Physical Therapy
Anticoagulation Services	Laboratory Services	• Speech Therapy
Cancer Care Program	Medical-Surgical Unit	Respiratory Care
Cardiac Catheterization	Mental Health Services	Robotic Surgery
Cardiac Rehabilitation	Nephrology	• Colorectal
Cardiology	Neurodiagnostics	• General Surgery
Cardiovascular Testing	Neurology	• Gynecology
Childbirth Services	Nutritional Therapy	• Urology
Chiropractic Services	Obstetrics & Gynecology	Sleep Disorder Testing
Dentistry Services	Ophthalmology	Stroke Program
Dermatology	Orthopedic Surgery	Surgical Services
Ear, Nose and Throat Services	Pain Management	Telemedicine
Emergency Care Services	Palliative Care Program	• Cardiology
Endoscopy	Pediatric Services	• Neonatal
Gastroenterology	Pharmacy	• Neurology
General Surgery	Podiatry	• Radiology
• Breast	Post Acute Care Services	Urology
• Colon & Rectal	Primary Care Services	Medical Imaging
• Vascular	Pulmonary Function Testing	Vascular Services
	Radiology Services	Women's Imaging

Social Determinants of Health

According to Healthy People 2020, “Social determinants of health are conditions in the environments in which people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks.”¹ For example, when an individual possesses access to resources such as safe and affordable housing, quality health care and healthy foods, their quality of life and various health outcomes can be drastically improved.

Oroville Hospital has made it a priority to bring health equity to our community by conducting research on the social determinants that affect the members of the community of which we serve, and addressing the aspects that can be improved. We are committed to re-evaluating our patient base, and our action plan objectives every three years to ensure progress and accuracy.

The 5 Social Determinants of Health identified by Healthy People 2020 include:¹

- Economic Stability
- Education
- Social and Community Context
- Health and Health Care
- Neighborhood and Built Environment

Economic Stability

Underlying factors that contribute to an individual’s economic stability include employment opportunities, food security, affordable and safe housing availability and prevalence of poverty.¹

Oroville Hospital has taken numerous measures to best understand the economic issues our community faces, and institute action plan items that both help alleviate the concerns and counteract them.

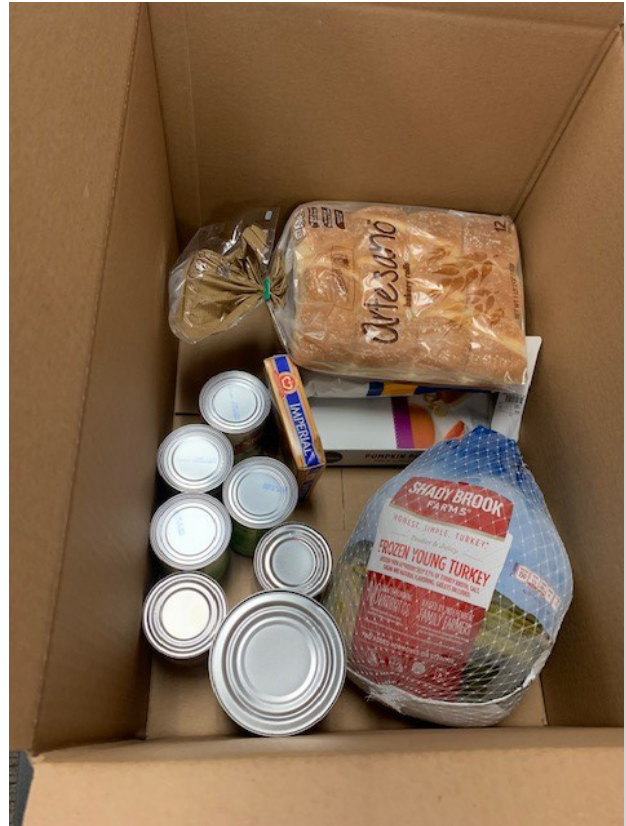
1. Food Assistance

Oroville Hospital addresses poverty driven food insecurity in the community by regularly donating extra, unused food. The unused food is taken to local charitable organizations, and then distributed accordingly to families and individuals that are in need. Not only does this greatly assist community members that are seeking healthy and nutritious meals, it also greatly reduces the amount of waste that is commonly produced by unused food.

¹ Healthy People 2020 Social Determinants of Health
Available from: <https://www.healthypeople.gov/2020/topics-objectives/topic/social-determinants-of-health>

In 2019, Oroville Hospital's Dietary Department donated a total of \$1,657.15 worth of food and supplies to local organizations such as the Caring for Women: Pregnancy Resource Center and other Community Resource Centers.

In addition to regular food donations, Oroville Hospital also puts together and delivers Thanksgiving Meal Baskets to numerous families residing within the Oroville area. With the help of the African American Family and Cultural Center, we are able to identify families that could best use the extra assistance during the holiday season. The baskets include everything a family would need to put on a successful Thanksgiving dinner including: turkey, stuffing, mashed potatoes, vegetables, dinner rolls and pie. Once the meals are packaged, hospital staff then delivers the meals to the family's homes. Pictured below you can see staff assembling boxes, as well as a completed box ready for delivery.



2. Monetary and Supply Donations

Oroville Hospital is proud of the many organizations that exist in our community, and feel privileged to be able to support these groups and the positive impact they have on Oroville and the surrounding areas. Most notably this past year, the hospital has partnered with the Oroville Southside Community Improvement Association to kick start a project known as the Haven of Hope on Wheels. The Haven of Hope on Wheels is a mobile shower and laundry unit that provides free showers and laundry services to Oroville residents in need.

The Haven of Hope on Wheels also connects individuals with resources that are available throughout the community to assist them in increasing their economic stability. To see a complete list of the organizations and monetary values that were donated in 2019, please refer to page 20.

3. Driving Economic Growth

Oroville Hospital remains to be one of the largest employers in Butte County. With about 1,900 employees in 2019, the hospital delivers economic stability for employees and local businesses, which benefit from the demands of a large organization. The hospital employs a large number of skilled and unskilled workers, giving those with lower education levels a steady career with health insurance benefits, along with the ability to provide for themselves and their families.

In the coming years, Oroville Hospital will be expanding this growth exponentially with the construction of the new 5-story tower. It is estimated that with the expansion, the hospital will be able to provide an additional 700 high quality jobs.

Education

Education is important throughout all stages of an individual's life. Beginning with early childhood development and education, a child must be in a safe environment where they are introduced to the skills necessary to become independent and to make healthy lifestyle decisions for themselves in the future. With this healthy start to life, a child is then more likely to graduate high school, receive higher education and experience a healthy and fulfilling adulthood.²

Oroville Hospital is dedicated to empowering our community members with the health education necessary to not only live a healthy life themselves, but to also lead the generations to come.

1. Educational Talks

Throughout the years Oroville Hospital has emphasized the importance of health literacy, and continues to host educational talks that are free and open to the public to participate in. During these events, Oroville Hospital providers and various staff members present on a plethora of health topics that bring awareness, teach preventative measures and offer services that are available at Oroville Hospital that patients may not have previously known about.

² CDC: Child Development Basics

Available from: <https://www.cdc.gov/ncbddd/childdevelopment/facts.html>

In 2019, Oroville Hospital invited all community members to participate in two educational talks. The first taking place in April, addressed Oroville and the surrounding area's Community Health Needs. During this event, members of the community had the opportunity to share what they felt were the most critical health needs facing the local area, and staff members from the hospital were able to share services that we provide to help combat certain concerns that community members may not have been previously aware of.

The second educational talk took place in October, and brought awareness and insight to Breast Health. During this educational talk Dr. Fred Brandon, Radiologist and Dr. Elizabeth Johnston, Breast/General Surgeon discussed the importance of preventative mammograms, risk factors that could increase a patient's likelihood of developing breast cancer and lastly diagnosing and treating breast cancer. Those who attended the event were also given the opportunity to ask any questions they may have regarding Breast Health.

Oroville Hospital understands the importance of maintaining community health education, and is eager to continue delivering educational talks throughout 2020.

2. Continuing Medical Education

At Oroville Hospital, medical professionals routinely complete continuing education classes that provide in-depth material and guidelines for treating specific diseases such as sepsis, or discuss new advancements in medical techniques or procedures. Classes are taught by Oroville Hospital physicians or medical experts from leading health care institutions around the country.

Other monthly medical education events included Clinical Pearls which discuss best practices, guidelines and new or refined techniques or approaches to address information or performance gaps. Although these events are geared toward physician education, it is open attendance for Oroville Hospital staff and area providers.

2019 Courses and Clinical Pearls:

- Diabetic Ketoacidosis
- Review of Clinical Practice Guidelines for Clostridium difficile Infection and Fecal Microbiota Transplantation
- Getting Glucose to Goal in the Hospital Setting
- Alcohol Withdrawal
- Critical Care Sedation
- Acute or Recurrent Wheezing in Children: An Update on Asthma and Bronchiolitis
- Sepsis Update: John Hopkins Antibiotic Guide
- Implicit Bias in Healthcare: Does it exist?
- The Baby with Fever
- Hepatocellular Cancer and Interventional Interventional Radiology Treatment Body MRI: New Equipment
- Hypoglycemia and Diabetes Management in the Hospital Nicotine Replacement for Inpatients
- Neonatal Abstinence Syndrome: Eat Sleep Console Approach (Hugs Not Drugs)
- Depression/Inflammation: Perspective New Treatment Strategies
- Pain Management in the ED

3. Fitness for Kids

In an effort to help alleviate and prevent overweight and obesity rates among children, Oroville Hospital offers a 9 week “Fitness for Kids” program that takes place twice a year in the fall and spring. These weekly classes are a fun and interactive way to teach our pediatric patients healthy lifestyle choices that can help keep them healthy throughout their childhood, and into adulthood. A few of the topics that are covered in this program are: how to properly read food labels, the importance of getting daily physical activity and how to set and monitor appropriate health goals.

4. Healthy Hustle

In addition to the Fitness for Kids program, Oroville Hospital also hosts an annual 3K walk/run specifically designed for children that are at an increased risk of becoming overweight or obese. During this event, members from the pediatric department provide nutrition and exercise information to the children and their parents, while also demonstrating how exercise can be a fun and enjoyable family activity.

5. Nutritional Counseling

Eating right and learning about good nutrition are important, whether you have a specific medical condition or just want to adopt a healthier lifestyle. At Oroville Hospital, we have a highly dedicated team of Registered Dietitians that work with patients and their primary care providers to develop an individualized meal plan that fosters ongoing support for attaining the best possible health outcomes.

Oroville Hospital dietitians offer consultations and education for patients needing assistance with:

- Childhood weight problems - excessive weight gain or failure to gain adequate weight
- Adult weight problems - obesity and eating disorders
- Cardiovascular disorders - congestive heart disease, coronary artery disease, high high blood pressure, high cholesterol and/or high triglycerides
- Cancer, chemotherapy and radiation related complications
- Blood sugar disorders - diabetes, reactive hypoglycemia (low blood sugar)
- Food allergies
- Gastrointestinal disorders including gastrointestinal reflux, hiatal hernia and ulcers
- Kidney disease - renal insufficiency or kidney failure
- Ulcerative colitis, irritable bowel syndrome
- Wound healing
- Other diseases and disorders - gout, electrolytes imbalance



6. Helping Kids Learn

Research has found that providing children from birth to age five with consistent, language-rich experiences can have important benefits on their brain development and future school success. Early learning encouraged by talking, reading and singing to young children helps lay the foundation for optimal brain development.³

Oroville Hospital helps assist parents in providing these language-rich experiences by giving each pediatric patient a high-quality, age appropriate book to take home with them after each well child appointment. During their visit, providers also explain to parents the importance of activities such as talking, reading and singing to their child, and how these simple everyday tasks can allow a child's brain to develop faster and increase their comprehension and vocabulary.

In addition to free books, bookmarks are also given to children. Each bookmark gives parents helpful examples of activities to do with their child that can keep them on track with their appropriate age-adjusted "Milestone Moments" that correspond with their well child visit.

Oroville Hospital remains dedicated to improving reading competency in our community's children, and will continue to develop this program.

Social and Community Context

Oroville Hospital has worked diligently throughout the 2019 year to elevate the societal and community setting of which our patients live, learn, work and play in an effort to cohesively improve their health and well-being. An example of topics that address social and community context include civic participation, socioeconomic conditions and perceptions of discrimination and equity.⁴

1. Community Engagement & Partnerships

In addition to providing various community organizations with monetary and supply donations, Oroville Hospital has increased the amount of community events they attended in 2019 in order to strengthen the connection between the hospital and the public.

³ "The Timing and Quality if Early Experiences Combine to Shape Brain Architecture: Working Paper #5." National Scientific Council on the Developing Child, 2007. <http://www.developingchild.net>

⁴ CDC: Social Determinants of Health: Know What Affects Health
Available at: <https://www.cdc.gov/socialdeterminants/faqs/index.htm#faq7>

Representatives from Oroville Hospital were present at the following 2019 community events:

- AAFCC Juneteenth Celebration
- Ampla Health's Health Fair
- Berry Creek Rancheria's Back to School Health & Safety Fair
- Boys and Girls Clubs' Barrels, Bites & Bounty
- Oroville Chamber of Commerce Annual BBQ
- Oroville Chamber of Commerce Annual Dinner
- Oroville Police Department's National Night Out
- Salmon Festival and 3K Color Dash
- Sigma Phi Gamma's Breast Cancer Awareness Walk
- Yuba City Sikh Parade

Additionally, educators from Oroville Hospital's Stroke Program held community speaking engagements at the following organizations and events:

- AGS Women's Sorority
- Fellows Club of Oroville
- Maidu Tribal Health Fair
- Medical Group Occidental, Ca.
- Retired Educators Butte County



2. Community Health Needs Assessment

In response to the 2010 Patient Protection and Affordable Care Act, Oroville Hospital has been conducting in-depth community health assessments every three years, the most recent report having been released in November of 2019. These assessments evaluate the community's perspective regarding health care needs and available services for individuals living and working within Oroville Hospital's primary medical service area. During each assessment, special consideration is always taken to ensure that input is received from community members that represent medically underserved populations, minority populations, and those who have a particular knowledge or expertise in public health.

Multiple methods were used to collect data from the community, including two variations of surveys. The first version was intended for residents of Oroville Hospital's primary medical service area and was made available in English, Spanish and Hmong. The second version of the survey was intended for Oroville Hospital Employees.

Another method that was used to collect community input was targeted focus groups and a community meeting/dinner. The various focus groups took place at locations such as the African American Family and Cultural Center, the Feather River Senior Center and the Hmong Cultural Center of Butte County. In addition to the focus groups that of which targeted a specific population, Oroville Hospital also hosted a community meeting/dinner that was open to the general public.

Through the different methodology utilized, the hospital was able to hear many unique voices from throughout the community. The input was used to help identify and prioritize the health needs facing our community, resources available or new resources that could help mitigate these needs and how past action plans provided by Oroville Hospital have assisted the community in addressing the identified health needs.

To access Oroville Hospital's completed 2019 Community Health Needs Assessment, please visit the Oroville Hospital website at:
<https://www.orovillehospital.com/about/chnareport>.

3. Support Groups

Oroville Hospital's Stroke and Cancer Support Groups bring together survivors, caregivers, family and friends from all throughout our community. These meetings allow an opportunity for individuals who are undergoing similar circumstances to talk about their personal experiences to help, heal and head toward a healthier and positive life. At the meetings participants are given a safe place to discuss how cancer and strokes have affected their life in a group setting to encourage healing.

Oroville Hospital is proud to offer this continual service to our community. Both support groups occur once every month.

4. Nursing Department Donations

Oroville Hospital is proud to partner with all of the brave first responders that help keep our community safe, including the City of Oroville Fire Department. These local heroes sometimes have the unfortunate duty to respond to calls that involve children, and always do their best to try to comfort them as much as possible during a stressful situation. To assist them in this task, Oroville Hospital's various nursing departments came together to create a collection of fun stuffed animals to donate to the Oroville Fire Department.

Now when our firefighters go out on calls, their engines are stocked with furry friends that are ready to help comfort children when they are in need of solace.

In addition to collecting stuffed animals for children, the nursing departments also collected blankets and unique Christmas ornaments to deliver as gifts to the residents staying at Oroville Hospital's Post Acute Care Center (OHPAC) during the holiday season. This year every resident received a blanket and an ornament! Oroville Hospital staff also brought cakes to share at OHPAC to help spread the holiday cheer.

Oroville Hospital is appreciative of how dedicated the nursing staff is to assisting and comforting members in our community throughout all of life's stages.



Health and Health Care

Providing adequate access to high quality health care is a top priority of Oroville Hospital. As an organization that provides both comprehensive inpatient and outpatient services, it is the hospital's ultimate goal to offer the community a 'medical home' where all health services a patient may require are available locally.

1. Free Flu Clinics

Every flu season, Oroville Hospital is dedicated to protecting the community as best as it possibly can from the potentially harmful virus. The best way to optimize prevention is by providing as many community members as possible with the current influenza vaccine. To ensure that everyone who is eligible for the vaccine receives one, Oroville Hospital hosts many free flu shot clinics from September - November.

In 2019 Oroville Hospital hosted the following free flu shot clinics:

- Salmon Festival Health Fair (September 28th) - **703 vaccines given**
- Breast Cancer Awareness Walk (October 5th) - **50 vaccines given**
- Dove's Landing Drive Thru Clinic (October 16th and 30th) - **697 vaccines given**
- Pediatric Clinic (October 11th and November 16th) - **75 vaccines given**
- **Total of 1,525 free influenza vaccinations given free of charge to community members.**



2. Biannual Health Fairs

For individuals who do not have health insurance, or restricted access to preventative care, Oroville Hospital hosts Biannual Health Fairs in June and September. These health fairs provide free educational information and demonstrations, free health care advice and free health care screenings. The screenings typically consist of the following services: COPD screening, blood pressure monitoring, oxygen saturation checks, cholesterol checks, pulse checks, blood glucose checks and free flu shots.



3. Expanded Translation Services

Through our studies during the 2019 Community Health Needs Assessment, we discovered that being able to effectively communicate with your health care provider is a top priority for individuals who do not speak English, or may speak English as a secondary language. To minimize this barrier Oroville Hospital has partnered with Stratus, a health care interpreting service. Through one of Stratus' features called Video Remote Interpreting (VRI), patients and hospital staff use an iPad to live video chat with an interpreter. The main language that is to be utilized through the VRI system is sign language, though an additional 35 languages are also available as a video language. For languages other than English, a telephone language line is also available through Stratus 24/7. To utilize this service, patients and health care providers use a 3-way phone to connect with the interpreter. For special circumstances, or if requested by the patient, an on-site interpreter can be scheduled to come to the hospital to interpret in person.

4. New Service Lines

Access to a wide variety of medical services is necessary when it comes to delivering comprehensive medical care to patients. As a health system providing care to a large region of the North State, Oroville Hospital has prioritized the recruitment of specialty and primary care providers to deliver quality and timely health care to patients. The continued growth of outpatient services further illustrates the hospital's commitment to delivering comprehensive medical services, including advanced procedures and state-of-the-art technology, to patients here at home.

In 2019, Oroville Hospital welcomed Preeti Shenoy, MD to lead the Colorectal Surgery Department. Working alongside Oroville Hospital's renowned General Surgeons, Dr. Shenoy brings a unique skill set to the team specializing in the treatment of disorders of the colon, rectum and anus.



Preeti Shenoy, MD



Patients who rely on Medi-Cal now have another great option when seeking dental care. Kham Vang, DDS has relocated from Paradise to lead Oroville Hospital's new dentistry practice. By exclusively focusing on providing dental care to the medically underserved populations of Oroville, more people who were once unable to obtain access will now be able to get their dental needs taken care of.

Kham Vang, DDS

5. Expanded Mental Well-Being Clinic

Mental Health concerns in Butte County have always been present due to the lack of psychiatric services available. Oroville Hospital has been taking leaps and bounds to act upon these concerns, and provide the community with the services they are in need of.

In 2019, Oroville Hospital worked diligently to expand it's Mental Well-Being Clinic that has been providing patients with psychiatric services and counseling for the past year. To optimize efficiency between inpatients and outpatients seeking mental health services, the Medical Social Workers at the hospital have restructured to work cohesively as a team, with care providers at the Mental Well-Being Clinic.

This past year the hospital also recruited full-time psychiatric-mental health nurse practitioner, Barbra Maguire. She has been working alongside renowned psychiatrist Dr. Lynne Pappas, expanding the Mental Well-Being's reach and treating as many patients as possible that are in need throughout the community.

Oroville Hospital's growing group of mental health professionals are able to provide psychiatric care to those suffering from mental conditions, as well as counseling services such as: drug and alcohol counseling, marriage and family counseling and perinatal counseling.

6. Transportation

In an effort to expand access to health care for patients in need, Oroville Hospital instituted a Transportation Department to facilitate rides for patients free of charge. Not only does this greatly benefit potentially at-risk patients, the hospital as a whole has also experienced a significant increase in efficiency.

Drivers who have specific training transporting wheelchairs and gurneys are now available to transport patients that are being discharged from the hospital, and do not have an available ride, to their next destination; whether it be to their homes, assisted living, skilled nursing facility, etc.. This not only ensures patients no longer have to spend any unnecessary additional time in the hospital, it also frees up rooms that may be needed for patients requiring inpatient services.

Our skilled drivers also transport patients that are staying at Oroville Hospital Post Acute Center (OHPAC) to their medical appointments when they do not have means of transportation. By having this service available to OHPAC patients, Oroville Hospital is ensuring that patients are making all of their necessary appointments to become healthy and regain their independence as soon as possible.

In certain circumstances, patients require a higher level of psychiatric care that calls for an inpatient setting. To streamline the transfer of care for the patient, Oroville Hospital drivers are also CIT (Crisis Intervention Team) certified and are capable of safely transporting patients from Oroville Hospital to an Inpatient Psychiatric Care Hospital. The drivers are staffed 24/7 so there is always someone available to provide appropriate transportation, thus eliminating the potentially long waiting periods a patient may experience in the Emergency Department while waiting for other means of transport. This service also frees up highly demanded beds in the Emergency Department for other patients in need.

Neighborhood and Built Environment

In addition to elevating the local societal and community setting, Oroville Hospital has also been working hard throughout 2019 to enhance the physical environment that plays a direct role on a patient's quality of life. By paying attention to aspects such as healthful food availability, supporting organizations that limit crime and violence, and providing sound and safe structures that allow access to quality health care, Oroville Hospital has cultivated an environment that supports healthy lifestyle choices.

1. Farmers' Market

Access to fresh foods is an important part of a healthy lifestyle. Natural and nutritious foods are known to help combat a variety of diseases including a leading killer, heart disease. To make sure as many community members as possible have the ability to provide these foods for their families, Oroville Hospital hosts a Farmers' Market weekly for the months of June through September. Not only does the market deliver fresh fruits and vegetables, it also supports local farmers and vendors. Oroville Hospital Farmers' Market happily accepts EBT cards, enabling families of all income levels to purchase locally grown, healthy food.



2. Five-Story Tower Expansion

It is essential for patients to have a modern, safe and accessible location to receive their required health care services in order to lead a healthy life. To best meet this need for the local community, Oroville Hospital elected to expand their facility with the construction of a new state-of-the-art, five-story tower.

The new tower will house: ambulatory care services, a labor and delivery center, intensive care rooms and medical-surgical units. With the expansion the hospital will also introduce neurosurgery and cardiothoracic surgery to their existing service line, and obtain a trauma 2 designation to reduce a patient's need to travel in order to obtain appropriate care. A renovation of the existing hospital will also be completed, as well as an expanded parking lot to provide ample parking for visitors and patients.

Throughout 2019 great progress took place in the construction site. Demolition of existing buildings were complete, oxygen tanks were successfully relocated and an expanded parking area was finished and is ready for use. The next steps to take place will be the laying of the tower's foundation.

Pictured below you can see Oroville Hospital CEO Robert Wentz, Congressman Doug LaMalfa and Oroville Hospital COO Scott Chapple at the expansion construction site observing the progress being made.



Hospital Action Plan

Prioritized Health Concern	Intervention Domain	Performance Measures	Hospital Action Plans	Community Support
Substance Abuse	Behavioral Health	Opioid-Related Overdose Death Rate	<ul style="list-style-type: none"> • Pain Medication Policy • Pain & Spine Clinic • Mental Well-Being Clinic 	Together We Can! Healthy Living in Butte County Butte County Department of Behavioral Health Butte County Hospitals Butte County Public Health Center for Healthy Communities - CSU, Chico Oroville Sports Club Butte County Health Collaborative African American Family & Cultural Center Oroville Southside Community Improvement Association Hmong Cultural Center of Butte County Haven of Hope on Wheels Feather River Senior Center The Greater Oroville Homeless Coalition
Overweight/ Obesity	Clinical Care and Health Behavior	Overweight and Obesity Rates	<ul style="list-style-type: none"> • Fitness for Kids • Sports Club Access • Fitness Events • Farmers' Market 	
Mental Health Issues	Behavioral Health	Mental Illness/Condition Rates and Utilization of Services	<ul style="list-style-type: none"> • Mental Well-Being Clinic • Psychiatric Placement • Support Groups 	
Access to Health Care	Physical Environment	Insured Rates and Proximity to Healthcare Services	<ul style="list-style-type: none"> • Biannual Health Fairs • Expansion • Recruitment Program • Transportation • Patient Portal • Translator Service 	
Heart Disease/ High Blood Pressure	Clinical Care and Health Behavior	Heart Disease and Mortality Rates	<ul style="list-style-type: none"> • Cardiac Cath Lab • Cardiac Rehab • Chronic Care Management 	
Diabetes	Clinical Care and Health Behavior	Diabetes Rates	<ul style="list-style-type: none"> • Nutritional Counseling • Fitness for Kids • Chronic Care Management • Farmers' Market 	
Homelessness/ Poverty	Public Health	Homeless and Poverty Rates	<ul style="list-style-type: none"> • Case Management • Food Assistance • Community Support • Driving Economic Growth 	

Charity

Community Benefit Financials

2019 Preliminary Estimates

Traditional Charity Care

Traditional Charity Care	\$3,579,397
Unpaid Costs of Public Programs	\$14,007,263
Total Services for Underserved	\$17,586,660

Other Benefits for Broader Community

Nonbilled Services	\$229,109
Education & Research	\$1,201,218
Cash/In-Kind Donations	\$164,331
Other Community Benefits	\$154,772
Total Other Benefits	\$1,749,431
Overall Total Community Benefit	\$19,336,091

Monetary/Supply Donations

Contributing to our local community

- African American Family & Cultural Center
- All About Children
- Ampla Health
- Berry Creek Rancheria
- Boys & Girls Club of the North Valley
- Butte County Sherriff's Office
- Cycleland Speedway
- Feather River Recreation & Parks District
- Hmong Cultural Center
- Las Plumas High School
- LP Thunderbirds
- LPO Band Boosters
- Olivehurst School District
- Oroville Chamber of Commerce
- Oroville Christian School
- Oroville Hmong New Year
- Oroville Police Department
- Oroville Youth Soccer Club
- OUHSD
- Palermo Community Council
- Oroville Rotary Club
- Salmon Festival
- Sierra Nevada India Poverty Fund
- Sigma Phi Gamma's Breast Cancer Awareness Walk
- Yuba City Sikh Parade
- Table Mountain Golf Club

Community Served

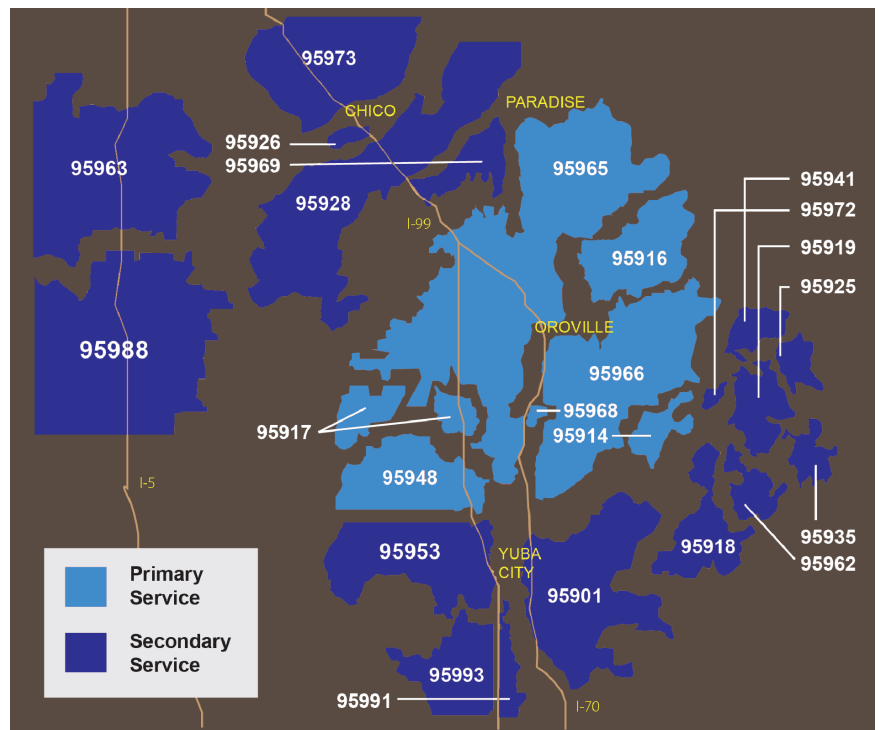
Population ¹

Primary Service Area: 67,632

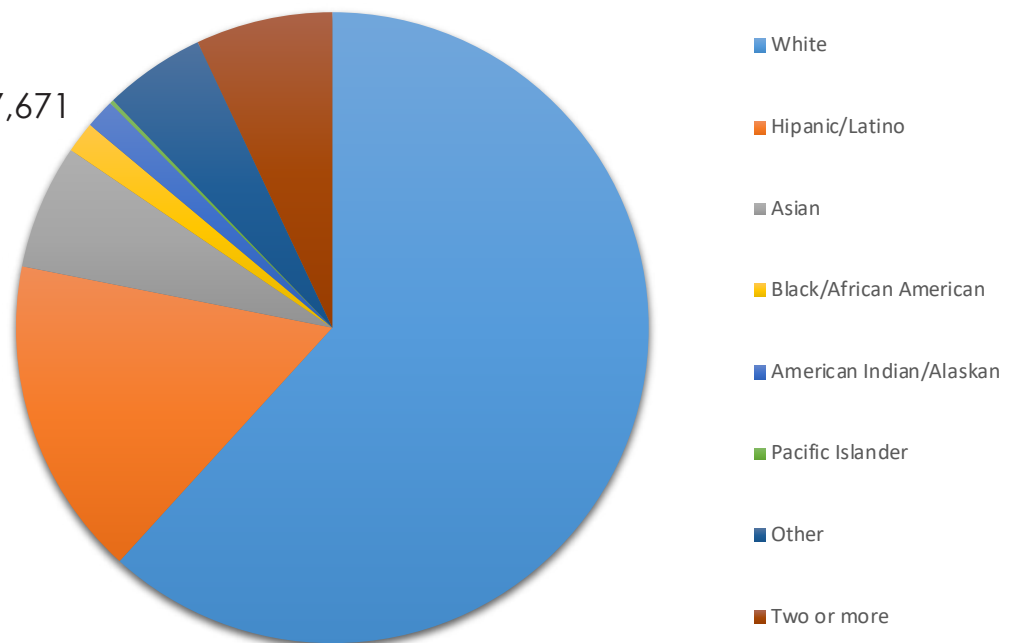
Oroville (95965/95966): 50,220
Bangor (95914): 666
Berry Creek (95916): 1,136
Biggs (95917): 3,599
Gridley (95948): 10,796
Palermo (95968): 1,215

Secondary Service Area: 341,800

Browns Valley (95918): 2,738
Brownsville (95919): 1,209
Challenge (95925): 203
Chico (95926, 95927, 95928, 95929, 95973, 95976): 111,302
Dobbins (95935): 680
Durham (95938): 4,290
Feather Falls (95940)
Forbestown (95941): 644
Live Oak (95953): 10,553
Magalia (95954): 13,062
Marysville (95901): 33,150
Olivehurst (95961): 27,203
Oregon House (95962): 1,157
Orland (95963): 14,720
Paradise (95969): 27,919
Rackerby (95972)
Richvale (95974): 65
Weed (96094): 6,579
Willows (95988): 8,655
Yuba City (95991, 95993): 77,671



Race & Ethnicity ¹



¹ 2013-2017 American Community Survey 5-year estimates Data. Available from: <https://factfinder.census.gov>

² Map compiled by John Coryat USNaviguide. Available from: <http://www.usnaviguide.com/>



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