

Oroville Hospital *Community Benefits* 2021



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Letter from the CEO

In 2021, Oroville Hospital remained predominantly focused on negating the risk that COVID-19 continued to present our community. Through testing, providing free vaccination clinics and treating patients that had contracted COVID-19, both on an inpatient and outpatient basis, Oroville Hospital has continued to put the public's safety at the forefront. We are proud of the hard work and dedication our staff has demonstrated during these trying times, and greatly appreciate the community's support as we have navigated through the ever-changing public health mandates.

In addition to responding heavily to the COVID-19 pandemic, the hospital also remained diligent on furthering its own mission of continuous development to serve the community's needs. In the past year, our organization has made significant progress on the 5-story tower expansion, recruited additional physicians, and promoted healthy living and education. We specifically took into consideration our community's need for additional primary care providers and added rheumatology services.

We are proud of our organization's continued ability to optimize our patient's access to local health care services, and look forward to furthering this level of quality care in the years to come.



A stylized, handwritten signature in black ink, consisting of a long horizontal line that curves upwards and then downwards, with several shorter strokes below it.

Robert J. Wentz
President/Chief Executive Officer

Our Mission...

Oroville Hospital is dedicated to always providing the best personalized health care to Oroville and the surrounding foothill and valley communities by offering a medical home, with a wide range of integrated services from prevention through treatment to wellness.

Honesty

We adhere to the moral values of fairness, integrity and honor in all relationships.



Respect

We treat all people as individuals with courtesy and thoughtfulness. We respect each person's dignity and worth and treat our patients with concern and compassion.



Stewardship

We prudently commit our resources, using our talents and strengths in an effective and efficient manner.



Core Values

In fulfilling our mission, we place a special emphasis on the values of...

Performance

We take initiative, are dedicated, talented and knowledgeable.



Integrity

We adhere to a code of ethics that emphasize honesty and sincerity. Through our words and actions, we strive to earn trust of one another and the people we serve.



Service

We are committed to serving our community, making quality service a foundation of our hospital.



Vision for the Future...

Oroville Hospital will be recognized for its superior services and patient focused philosophies.

About Oroville Hospital

Oroville Hospital, located in Oroville, California, is a private 501(c)(3) non-profit corporation. The hospital serves individuals of the Oroville area, Butte County and the North Valley. Oroville Hospital provides laboratory services throughout the North State including Orland, Yuba City, Redding and Grass Valley. Oroville Hospital's mission is to provide personalized health care to residents of Oroville and the surrounding foothill and valley communities. This is accomplished by offering a medical home with a wide range of integrated services, from prevention and treatment to wellness.

Oroville Hospital has grown from a modest community hospital supported by a small staff of dedicated doctors into a 153-bed acute care facility, with a staff of more than 130 providers, that specializes in a broad range of inpatient and outpatient services, including multiple specialty physician practices.

2021	42%	33%	24%	1%
Payer Mix	Medicare	Medi-Cal	Private Insurance	Private Pay

Oroville Hospital's Complete Service Line:

- | | | |
|-------------------------------|----------------------------|-------------------------|
| Aesthetic Medicine | Home Health | Rehabilitation Services |
| Ambulatory Care | Hospitalist Services | • Occupational Therapy |
| Anesthesia Services | Intensive Care Unit | • Physical Therapy |
| Anticoagulation Services | Laboratory Services | • Speech Therapy |
| Cancer Care Program | Medical-Surgical Unit | Respiratory Care |
| Cardiac Catheterization | Mental Health Services | Rheumatology |
| Cardiac Rehabilitation | Nephrology | Robotic Surgery |
| Cardiology | Neurodiagnostics | • Colorectal |
| Cardiovascular Testing | Neurology | • General Surgery |
| Childbirth Services | Nutritional Therapy | • Gynecology |
| Chiropractic Services | Obstetrics & Gynecology | • Urology |
| Dentistry Services | Ophthalmology | Sleep Disorder Testing |
| Dermatology | Orthopedic Surgery | Stroke Program |
| Ear, Nose and Throat Services | Pain Management | Surgical Services |
| Emergency Care Services | Palliative Care Program | Telemedicine |
| Endocrinology | Pediatric Services | Urology |
| Endoscopy | Pharmacy | Medical Imaging |
| Gastroenterology | Podiatry | Vascular Services |
| General Surgery | Post Acute Care Services | Women's Imaging |
| • Breast | Primary Care Services | |
| • Colon & Rectal | Pulmonary Function Testing | |
| • Vascular | Radiology Services | |

COVID-19 Update

Butte County identified its first case of COVID-19 in March of 2020. In response to this evolving Public Health Emergency, Oroville Hospital assembled its very own COVID Executive Committee to better enable the hospital to adequately monitor and manage the developing pandemic. The committee continues to meet regularly.

Oroville Hospital has been working diligently throughout the COVID-19 pandemic to best protect patients, staff and community members from the spread of the virus.

The safety guidelines that Oroville Hospital has implemented include, but are not limited to the following:

- Strict, consistent sanitation of all staff and patient areas, including all surfaces and equipment.
- Limited entries into the hospital. One located in the front of the hospital and one located in the back.
- Patient and visitor screenings. Upon entering individuals are required to wear a face covering, have their temperature checked, sanitize their hands and answer a series of questions designed to assess a person's risk of having been exposed or show symptoms of the virus.
- Visitors are also required to show proof of vaccination or proof of a negative COVID test within the last 72 hours upon entry.

Oroville Hospital staff has participated in wearing face coverings and following hospital protocols to ensure the safety of patients in the community since the beginning of the pandemic. Staff have been dedicated to wearing face coverings both in and outside of work, those who were able to do so also received their COVID-19 vaccinations. Those who are not vaccinated are screened before the start of their shift with screening questions, have their temperatures taken and sanitize their hands. As well as being COVID tested weekly.



COVID-19 Testing Clinic

Oroville Hospital has always been one-step ahead when it comes to innovative laboratory testing. Throughout the pandemic Oroville Hospital has been able to utilize its full-service lab known as Valley Clinical Laboratory. Valley Clinical Labs use state-of-the-art technology that ensures the highest standards of lab testing and reporting. The COVID testing clinic has been established since the beginning of the pandemic and has helped make it more efficient and easy for community members and staff to access COVID-19 viral testing when needed. For 2021, Oroville Hospital processed 109,818 COVID-19 tests in the Laboratory. This was a combination of three molecular platforms and three antigen platforms. In addition, we also resulted 21,087 Point of Care COVID-19 antigen tests performed by our nursing and/or OHPAC staff.

Oroville Hospital COVID testing clinic has been able to provide tests for the following, but not limited to:

- Patients who may be undergoing a procedure
- Patients who are discharging to long term and nursing facilities
- Community members and staff who suspect they may have or have been exposed to COVID-19
- Provide tests weekly for staff who work in high-risk departments such as the Emergency Room and Oroville Hospital Post-Acute Center

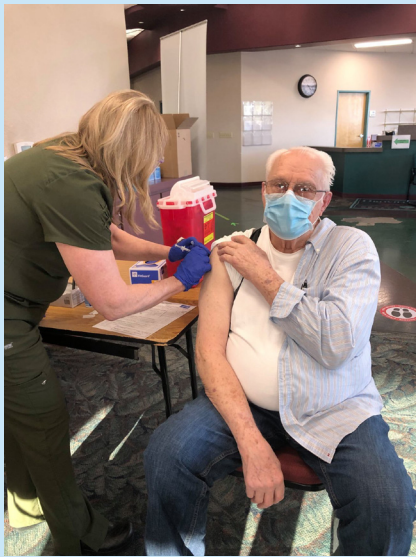
By having this in house COVID-19 testing clinic available, Oroville has been able to greatly reduce the risk of asymptomatic and pre-symptomatic spread of the virus to other patients, visitors and hospital staff.



COVID-19 Vaccine Clinics

Vaccine Clinics:

One of the best ways to protect the community and loved ones from contracting COVID-19 is by being vaccinated. In an effort to help the community get access to COVID-19 vaccinations, Oroville Hospital collaborated with the Butte County Public Health to hold COVID-19 vaccinations clinics. By January of 2021, Oroville Hospital was able to start providing the COVID-19 vaccinations to the community. In 2021, Oroville Hospital was able to administer over 34,000 vaccines. Vaccinations that are available to the community through the hospital's vaccine clinics were:



Community member Bruce receiving the 10,000th COVID-19 vaccine.

Pfizer

- Requires two doses, given at least 21 days apart
- Considered fully vaccinated two weeks after second dose

Moderna

- Requires two doses, given at least 28 days apart
- Considered fully vaccinated two weeks after second dose

Johnson & Johnson's Janssen

- Requires one dose
- Considered fully vaccinated two weeks after 1st dose

With the access to Oroville Hospital's COVID-19 Vaccination Clinics, patients have the ability to get their vaccination in a smooth and timely manner. When patients check in they are also scheduled for their second dose, if needed, to avoid having to go through the trouble of scheduling a second appointment on their own. Once they are checked in, they receive their vaccination and then are moved to a waiting area where they wait 15 minutes to ensure that no adverse reactions appear.

In May, Oroville Hospital had the opportunity to collaborate with the African American Family & Cultural Center (AAFCC) to hold a COVID-19 vaccination clinic that was open to the public without the need of an appointment. In total, they were able to distribute vaccines to 272 individuals.

Oroville Hospital knew how important it was not only for adults to have access to COVID-19 vaccines, but children as well. With the hard work of pharmaceutical companies such as Pfizer and Moderna, Oroville Hospital announced its first Pediatric COVID-19 Vaccination Clinic. The pediatric clinics are open to children ages 5-11 years.



AAFCC community COVID-19 vaccine clinic.

Although, COVID-19 vaccines work well in preventing severe reactions to the virus, protection may decrease over time, sometimes caused by the changes in variants. To maximize protection from all COVID-19 variants, Pfizer, Moderna and Johnson & Johnson started working on booster vaccinations. By September of 2021, Oroville Hospital was able to start distributing booster vaccinations to those who were eligible. Booster vaccinations are recommended 5 months after completing the primary COVID-19 vaccines, Moderna or Pfizer. If patients received the Jansen (Johnson & Johnson) vaccine, it is recommended to get the booster 2 months after the primary dose.

Oroville Hospital continues to hold COVID-19 vaccination clinics weekly.

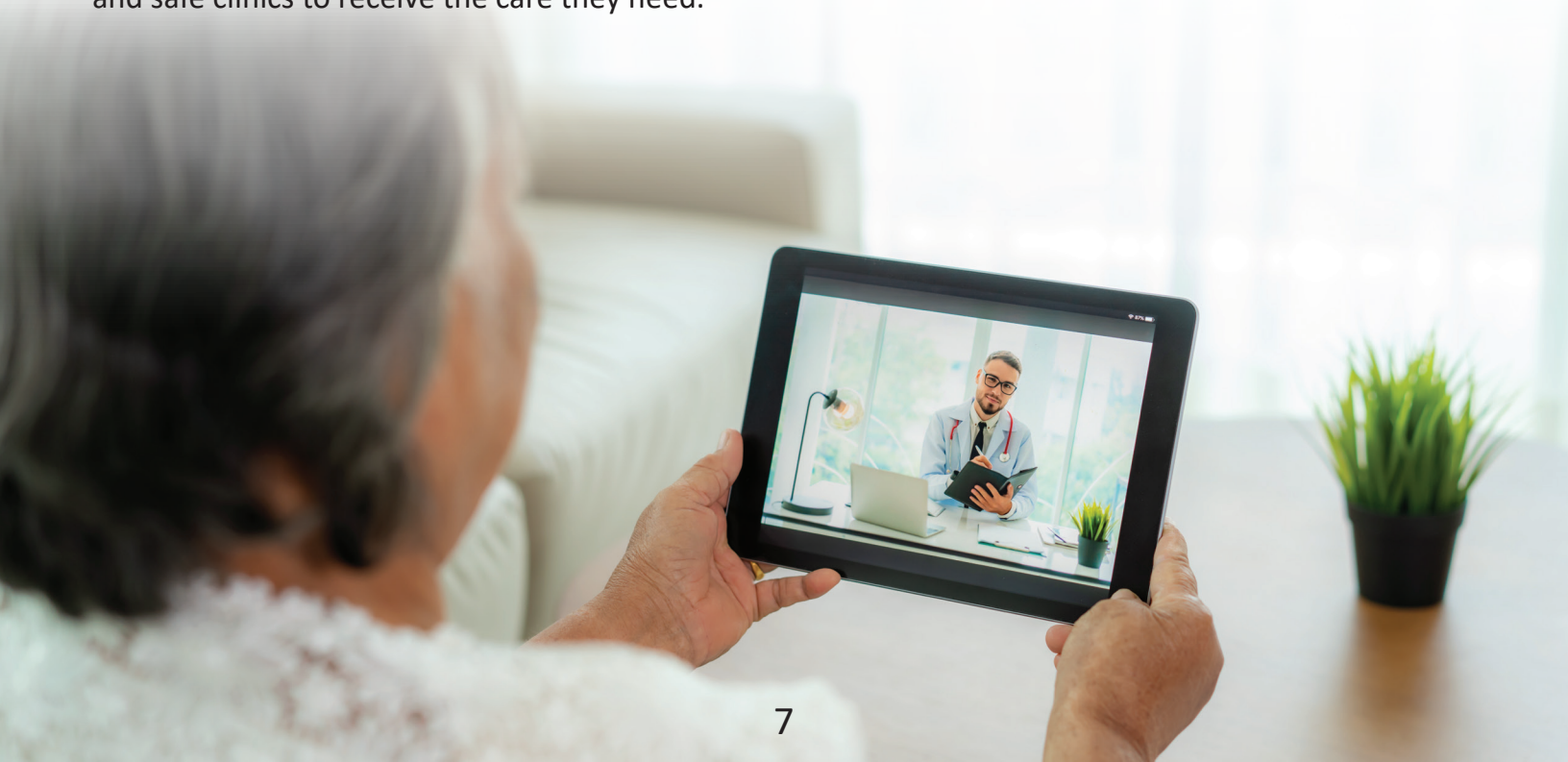
Treating Patients

Even through the pandemic, patients remained top priority. Our health care providers remain dedicated to providing the finest medical care they can.

Oroville Hospital has continued to utilize its telemedicine services. This option prevents patients from missing essential health care appointments, allowing them to meet with their physicians if they do not have the means of transportation to come in or are uncomfortable due to the ongoing pandemic.

Telemedicine is highly utilized for patients that think they may have COVID-19. This allows them to stay home and be seen via video call and then quickly being scheduled at the COVID-19 Testing Clinic. This keeps our patients and staff on site a lot safer and helps reduce the spread of the virus.

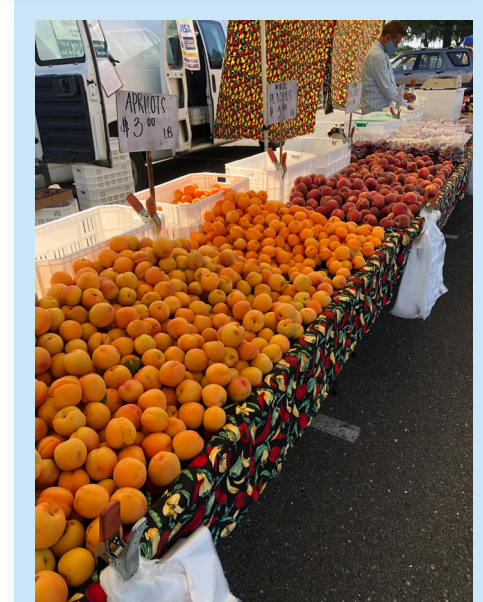
If patients prefer in person appointments, they still have the option of coming into one of our clean and safe clinics to receive the care they need.



Farmers' Market

Oroville Hospital continues to host weekly Farmers' Markets every year from May through October that are open to the community. The Farmers' Market gives many members of the community access to fresh and healthy foods. Having access to these types of foods are a key component to living a healthy lifestyle as well as help battle a variety of diseases including a leading killer, heart disease.

Along with providing healthy produce, Oroville Hospital also supports local farmers and vendors. The Farmers' Market accepts EBT cards enabling families of all income levels to purchase locally grown, healthy food.



Food Assistance



Oroville Hospital knows that not everyone has access, or the ability to afford healthy and nutritious foods. That is why every year Oroville Hospital is dedicated to donating any extra, unused foods to local charitable organizations in need. In 2021, Oroville Hospital's Dietary Department donated a total of \$2,500.60 worth of food and supplies to local organizations such as the Caring for Women Pregnancy Center.

In addition to regular food donations, every year Oroville Hospital puts together Thanksgiving Meal baskets that are donated to numerous families who live in the Oroville area. With the help of the African American Family and Cultural Center, we were able to provide meals for 30 families that were in need of extra assistance during the holiday season. The baskets include multiple items that can be used to put on a successful Thanksgiving meal including: turkey, stuffing, mashed potatoes, vegetables, dinner rolls and pie.

Continuing Medical Education

In 2021, Oroville Hospital's Continuing Medical Education (CME) program achieved the highest reaccreditation decision given by the California Medical Association (CMA), Six Years with Commendation. This designation recognizes those CME providers who not only meet all the accreditation requirements, but further demonstrate that patient both outcomes and community health were improved as a result of the education provided.

Our program continues with an active base of Regularly Scheduled Series (RSS). These RSS provide credit for committee activity that identifies existing performance/knowledge gaps and promotes desired clinical change. They include:

- ACLS/PALS
- Cancer Care Committee
- Clinical Pearls
- Department of Emergency Medicine
- Medicine M&M Subcommittee
- Surgery M&M Subcommittee
- INHOUCE
- Antimicrobial Stewardship Subcommittee

Oroville Hospital introduced its first Enduring Materials activity, a self-directed, individual course of study in 2020. In 2021, we placed the groundwork for expanding this option by adding the recordings of live CME events onto the HealthStream platform. Each event was built into an Enduring Materials course providing CME credit. The initial five events that will become available to participants early this year are:

- Cutaneous Manifestations of Systemic Diseases
- Long COVID, Lessons Learned
- The Opioid Crisis and Alternatives
- STDs on the Rise in Butte County and Beyond
- Procalcitonin: Use and Misuse of the Test

Each of these activities is completed on HealthStream and includes the recording of a real-time Clinical Pearls presentation, a test that provides immediate, correct answer feedback, and an evaluation. Some of these activities also offer Maintenance of Certification (MOC) points for those physicians requiring specialty-specific approved education.

We incorporated MOC guidelines for the eight participating medical boards, Internal Medicine, Anesthesiology, Ophthalmology, Otolaryngology, Pathology, Pediatrics and Surgery, into our program in 2021. We can now offer MOC points for education meeting CME criteria and the specialty-specific practice area requirements.



Speakers are continuously offered faculty credit. Recognizing the learning that occurs during the preparation of a CME event, this credit provides 2 minutes credit for each 1 minute of lecture time. Faculty complete a one-page form to identify the addressed learning/performance gap and the resources used to construct their presentation.

Although COVID precautions continued in 2021, Clinical Pearls adopted a hybrid in-person/webinar approach that offered both a limited number of safe-distanced seating and computer access to the monthly event. Presentations were:

- February, Home Health Therapy
- March, Long COVID, Lessons Learned
- April, Cell-Free DNA Blood Test
- May, Procalcitonin: Use & Misuse of the Test
- June, The Enemy Within, the story of bacterial translocation
- July, Non-Melanoma Skin Cancers
- August, The Opioid Crisis and Alternatives
- September, Cutaneous Manifestations of Systemic Disease
- October, A Holistic Approach to Diabetes Care
- December, STDs on the Rise in Butte County and Beyond

In 2021, new California legislation required inclusion of Implicit Bias training for planners and faculty, access to relevant legislation, definitions and identified resources. To meet both the letter and intent of this legislation, Oroville Hospital upgraded its CME webpage to include the required elements. An information page now provides the legislative rationale, definitions of Cultural Competency, Implicit Bias, and Institutional Bias with links to the actual legislation and resources.

We responded to wording and process changes initiated by the Accreditation Council for Continuing Medical Education (ACCME), the national accreditation agency, with a full review and update of our CME policies and forms in 2021. We are compliant with these changes now as they filter down to the state level.

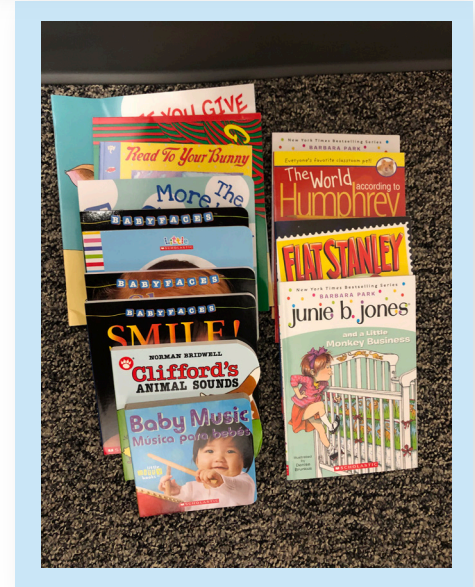
With an overarching goal of patient care improvement, the CME program continues to meet the challenges of the COVID pandemic and provide relevant, convenient and accredited learning opportunities for our providers and staff.

Helping Kids Learn

A child's brain is better equipped to develop properly and they are able to expand their vocabulary comprehension when they are introduced and encouraged to read at a young age. At the end of each well-child visit, Oroville Hospital pediatric clinics provide their patients with a free, age appropriate book. This helps promote children to want to read more.

In addition to free books, bookmarks are also given to children. The bookmarks contain helpful examples of activities parents can do with their children that encourage talking, reading and singing.

Oroville Hospital remains dedicated to helping improve reading competency in children.



Childbirth Preparation Classes



Oroville Hospital is proud to be able to continue to offering childbirth preparation classes to parents. The childbirth preparation classes consist of a six-week course that helps prepare parents for the arrival of their baby. The classes are free of charge and expecting mothers can easily sign up online.

The classes incorporate methods of relaxation and birthing plans as well as education on the stages of labor, newborn care and breast-feeding. Due to the COVID-19 pandemic, childbirth preparation classes were held through zoom, an online video platform, to ensure the safety of all participants and instructors.

In addition to free childbirth preparation classes, Oroville Hospital also provides free car seats to baby's who are delivered at Oroville Hospital. By providing families with free car seats Oroville Hospital is able to ensure that parents are able to safely transport newborns home, as well as to doctor's appointments.

Stroke Support Group



Oroville Hospital Stroke Support Groups bring together survivors, caregivers, family and friends. This support group gives individuals a safe space to discuss how stroke has affected their lives. Survivors and caregivers are able to help encourage each other with healing, as well as living a healthier and more positive life. Not only does the support group provide a supportive environment, it is also a great place for people to gain knowledge, have fun and make new friends.

Oroville Hospital is proud to be able to continue to offer this service to our community.

Free Flu Clinics

Oroville Hospital knows how important it is for the public to have access to free flu shots. The best way to optimize prevention is by providing as many community members with the current influenza vaccination as possible. Even with the continuing COVID-19 pandemic, Oroville Hospital was still able to hold multiple drive-thru flu clinics. The drive-thru flu clinics are a fast and efficient way to receive flu vaccinations while allowing the hospital to keep staff and participants safe. All participants were required to wear a face covering when in contact with staff to receive their free flu shot.



Mental Well-Being

Mental health concerns in Butte County have always been present due to the lack of psychiatric services available. Oroville Hospital has continued to work hard throughout 2021 to help provide the community with the mental health services people are in need of.

Oroville Hospital's Mental Well-Being Clinic is able to connect patients with essential mental health care services they need in a safe and welcoming environment. Under the supervision of Dr. Lynne Pappas, our four providers, Samuel Michaels, PA-C, Marie Nay, FNP-BC, Tanya Brewer, PMHNP-BC and Savinder Virk, FNP assist patients in managing their mental health through medication management. For patients who need further assistance our providers will refer them out to receive the care they need.

In addition, through Oroville Hospital's Mental Well-Being Clinic, Jacob Boyle, Psychologist is able to provide patients with:

Psychological Assessments:

- Psychological assessments are offered for children and adults at the Mental Well-Being clinic to assist in diagnosis and treatment planning. With these assessments, Dr. Boyle is able to provide practical feedback aimed at identifying strengths and weaknesses and help develop strategies to help improve a patient's quality of life.

Individual Psychotherapy (Talk Therapy):

- This service is provided to patients of all ages with a wide range of mental health disorders. Individual psychotherapy consists of a wide range of goals such as building skills to overcome obstacles or manage difficult situations, helping facilitate behavior change, increase happiness, build self-esteem, and develop greater self-awareness.



Group psychotherapy:

- Group psychotherapy provides individuals with an opportunity to take part in a supportive small group with other people who may be facing similar challenges. Groups meet for one hour each week. Dr. Boyle leads the group in education and skill building to assist members in better managing of specific obstacles in their lives. This allows group members to actively participate in helping one another by providing a support network.

Under certain circumstances, some inpatients also require psychiatric care. Renowned psychiatrist Lynne Pappas, MD works closely with inpatients both in the hospital and at Oroville Hospital Post-Acute Center to ensure they receive the psychiatric care they need. Dr. Pappas works side-by-side with social workers to enhance patient care as well as determine appropriate placement.

By utilizing our in house transportation services, Golden Valley Transportation, Oroville Hospital is able to safely transport patients to Inpatient Psychiatric Care Hospitals. All drivers are trained in crisis intervention and staffed 24/7, so there is always someone to provide appropriate transportation. In 2021, Oroville Hospital was able to transport 90 psychiatric patients, traveling over 13,080 miles.

Oroville Hospital is proud to offer these services to the community and hopes to be able to expand them in the near future.



Plumas House

In mid 2020, Oroville Hospital established a new care facility, Plumas House, to assist patients after their stay at the hospital. Plumas House is a six-bed care facility used to provide patients who are displaced a safe, supportive, and healing environment to rest in. Plumas House provides patients with 24/7 direct care staff, daily meal service, and transportation to medical and dental appointments via Oroville Hospital's Golden Valley Transportation service.

Many of the patients who stay at Plumas House struggle with obtaining or meeting their social service needs. While at Plumas house, patients will get to work one-on-one with the on-site Medical Social Worker (MSW). The MSW helps finalize any necessary forms, referrals, phone conferences and appointments. Additionally, patients may qualify for long-term services based on their unique individual needs.

Services MSW's may assist with include, but are not limited to:

- **Mental Health:** Make arrangements for Butte County Department of Behavioral Health to meet with the client and establish services. These services typically consist of counseling and therapy, SEARCH TEAM, case management, rep payee and/or medication management. On an as-needed basis, Oroville Hospital's psychiatrist, Dr. Pappas, will schedule any necessary psychiatry appointments and/or follow-ups through the Mental Well Being Clinic.
- **Homelessness Resources:** Assist with referrals to low-income housing programs and shelter/mission programs. Help clients obtain any necessary durable medical equipment through Project Save.
- **Clothing & Meals:** Completes food and clothing distribution paperwork through the Hope Center.
- **Insurance:** Provides clients with education and information regarding various services their insurance provides. Additionally, assists the client with completing paperwork necessary to obtain any additional services the client may qualify for.
- **Veterans Assistance:** Assists with any necessary referrals/appointments/paperwork that may help the client obtain case management services, medications, housing, financial benefits, home assistance and more.
- **Substance Abuse:** Assists with referrals and appointments needed for clients to obtain outpatient/inpatient treatment, sober living housing, AA & NA meetings, 3-month to 1-year treatment programs and more.
- **Vision & Dental:** Provides referrals to programs that assist with vision and/or dental care services, if their insurance does not provide this service.
- **Butte County Resources:** Assists clients who qualify for EBT (Food Stamps), General Assistance (funding for housing), APS, CSD and Medi-Cal to obtain these benefits.
- **Disability Services:** Provides referrals for various programs that offer additional assistance, to those clients that are considered to be disabled. This can include ramps, supplies, applying for SSDI, DME and additional income.

- Cancer & HIV Resources: Provides referrals to various programs that can assist the client with a variety of needs stemming from their diagnosis. This may include case management services, financial assistance, transportation and housing.
- Diabetic Resources: Helps clients that qualify obtain a discount on diabetic supplies, classes and support groups.
- Anger Management & Anxiety: Provides clients with group work and counseling services, as well as helping clients develop and utilize positive coping strategies. Provides assistance navigating the court systems as needed.
- Domestic Violence: Provides clients with referrals to Catalyst and counseling services, as well as an informational packet. Assists clients with navigating the court system as needed.
- Senior Services: Works closely with Passages to meet senior-specific needs including case management services, legal aid/support and food boxes. MSW may also refer the client to Senior Day Programs.
- Work Program: Provides referrals for AARP, Work Program through Butte County and General Assistance.
- Transitional Housing: Provides referrals and assists with appointments for clients to obtain transitional housing (Daxit, Freedom House, Cottage Care Home, Hickory House, SA, Johnson House and DeDes).
- Housing Resources: Assists clients with Section-8 applications/vouchers/meetings, low-income apartments, Craigslist listings and CHIP & CHAT Housing.
- Social Security: Helps clients start the process of obtaining benefits, completing any required forms, working with the lawyer or Social Security CM and appointments/interviews.
- Power of Attorney: Provides mental, physical and financial DPOA paperwork. Assists with completing said paperwork and obtaining a notary.
- In Home Supportive Services (IHSS): Helps clients complete the application process, provides medical referrals, coordinates with client's primary care provider, works with assigned IHSS Social Worker and works with Public Guardian to assist with obtaining a worker for the client.
- Legal: Provides assistance with EDD, SSI, SSDI lawyers, completing any necessary paperwork/referrals, referrals for free legal aid through Passages and SHARP.

In 2021, Plumas House was able to successfully provide assistance and care to 87 patients.



New Service Line/Providers

As a health system providing care to a large region of the North State, Oroville Hospital has prioritized the recruitment of specialty and primary care providers to deliver quality and timely health care to patients. Oroville Hospital is dedicated to delivering comprehensive medical services to patients here at home.

Rheumatology: David Gibson, M.D.

In September of 2021, Oroville Hospital welcomed David Gibson, MD as the leading specialty physician to oversee the new Rheumatology Department. Rheumatology is the diagnosis and treatment of diseases that affect muscles, bones, joints, ligaments, and tendons. Patients who have been diagnosed with these types of rheumatic ailments may experience pain, swelling, and stiffness that can sometimes lead to joint deformities. By collaborating closely with primary care physicians and other specialists, unique treatment plans are created to meet all of the patient's health care needs. Dr. Gibson brings with him over 40 years of experience.



Primary Care

Primary Care Providers are the backbone of any health care system, and there exists a great need for more general practitioners throughout the country. In 2021, Oroville Hospital welcomed three excellent new Primary Care Providers to serve our community.

A.M. Corky Rey, M.D.

Dr. Corky Rey is a primary care physician specializing in family practice, and has been practicing in the Butte County area since 1991. As a provider, Dr. Rey is able to assist patients in navigating their journey to better health by thoroughly listening, understanding and creating partnerships with patients.



Vaughn Smith, M.D.

Oroville Hospital welcomed Vaughn Smith in early May of 2021. Dr. Smith is a primary care physician that specializes in family medicine. He has over 20 years of experience and prides himself in patient centered care. He offers health maintenance and education making sure patients receive top quality care.

Glenn D'Arpa, D.O.

Glenn D'Arpa, DO is a primary care physician that offers efficient and effective care services to all of his patients. By working with specialty physicians, Dr. D'Arpa is able to address the health care needs of his patients.



Ophthalmology

Pranav Amin, MD

In an effort to expand our services to neighboring cities, Oroville Hospital established its first Ophthalmology clinic in Yuba City at the end of 2021. Oroville Hospital welcomed Dr. Pranav Amin, who has been practicing in Yuba City for over 32 years. Dr. Amin has treated over 150,000 patients as well as completed 10,000 eye and laser surgeries.



Vascular Surgery

Siddharth Agarwal, M.D.

In March of 2021, Dr. Siddharth Agarwal joined Oroville Hospital as Director of Vascular and Endovascular Surgery. Vascular disorders affect the vessels that carry blood throughout the body. It can raise the possibility of life threatening health complications, such as a stroke. Dr. Agarwal is a compassionate physician that is dedicated to treating patients and making sure no further complications arise.

Cardiology

Devinderjit Singh, M.D.

The heart is one of the most vital organs in the body. Dr. Devinderjit Singh recognizes that lifestyle choices can have a large impact on patient health, and that is why he strives to provide each patient with comprehensive cardiovascular care. By educating patients on the importance of diet and exercise to improve health and prevent heart disease he is able to help patients improve their quality of life.

Obstetrics & Gynecology

Oroville Hospital recognizes that no matter what stage a woman is at in life, having a knowledgeable OB/GYN provider who will incorporate all aspects of their care is critical. In 2021, Oroville Hospital was proud to welcome two new OB/GYN physicians to their practice.

P. Andrew Waran, M.D.

Dr. Andrew Waran is a board certified OB/GYN, providing care for women's health and wellness. He is dedicated to providing accurate and knowledgeable information, as well as providing compassionate care. In addition, Dr. Waran specializes in da Vinci robotic surgery, giving patients a quicker recovery time to get back to their daily life.



Preeti Ghatora, M.D.

Dr. Preeti Ghatora offers services such as women's wellness checks, menopausal and post-menopausal care and childbirth. Working alongside Oroville Hospital's Obstetrics and Gynecology team, Dr. Ghatora brings with her a compassionate approach to treat patients as a whole.



Expansion Update

Oroville Hospital's continued construction of the new hospital will consist of 5-stories. The first floor will offer Ambulatory Services, including same day surgery. The second story will be home to the new Labor and Delivery Center, where there will be nine private spacious rooms, which will serve as labor and delivery, postpartum and recovery rooms. It will also have a beautiful rooftop garden for patients and their families to enjoy. The third floor contains 14 additional intensive care rooms, bringing the hospital's total ICU rooms to 24 rooms. The final two floors, fourth and fifth, will be the Medical Surgical Units. Each floor will house 35 private rooms for patients to utilize while they are healing. Along with the expansion, Oroville Hospital will also be introducing new services such as, neuro surgery, cardiothoracic surgery, as well as obtain a trauma 2 designation to reduce a patient's need to travel to receive appropriate care. This will allow patients to remain closer to home and be closer to loved ones during their time of need.

Oroville Hospital remains one of the largest employers in the community, providing approximately 2000 individuals with stable careers that they and their families can rely on. By having such a large establishment in town, Oroville Hospital also delivers economic stability to local businesses. With the expansion of Oroville Hospital, it is estimated that the hospital will be able to offer approximately 700 additional high quality jobs that include excellent benefits for individuals.

The expansion project is estimated to be completed by the end of 2022. It will add an additional 159,000 square feet to the facility, allowing Oroville Hospital to be able to increase from 153 licensed beds to 211.



- Roofing delivered and installed
- Wind screens installed on roof



- Window installation and completion

- Framing of interior walls
- Dry wall delivered, put up and painted



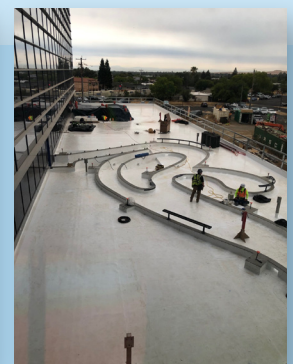
- HVAC duct work & electrical conduits
- Duct work for air handlers

- Demolition of original hospital overhang
- Start of connection to old hospital
- Demolition of existing sidewalk and site work prep



- Elevator equipment delivered and installed

- Roof garden structure installed



- Oroville Hospital sign received and installed



Charity

Community Benefit Financials

2021 Preliminary Estimates

Traditional Charity Care

Traditional Charity Care	\$11,035,915
Unpaid Costs of Public Programs	\$7,260,120
Total Services for Underserved	\$18,296,035

Other Benefits for Broader Community

Nonbilled Services	\$1,941,366
Education & Research	\$706,146
Cash/In-Kind Donations	\$206,149
Total Other Benefits	\$3,111,615

Overall Total Community Benefit \$21,407,650



Health Priorities & Resources

Below shows the health priorities identified through past Community Health Needs Assessments and the current hospital resources we have available to address them.

Substance Abuse

- Pain & Spine Clinic
- Mental Well-Being Clinic
- Pain Medication Policy

Access to Health Care

- Expansion
- Recruitment
- Transportation
- Patient Portal
- Translator Service

Overweight/Obesity & Diabetes

- Farmers' Market
- Nutritional Counseling
- Chronic Care Management

Heart Disease/High Blood Pressure

- Cardiac Cath Lab
- Cardiac Rehab
- Chronic Care Management
- Remote Patient Monitoring

Mental Health Issues

- Mental Well-Being Clinic
- Psychiatric Placement
- Support Groups

Homelessness/Poverty

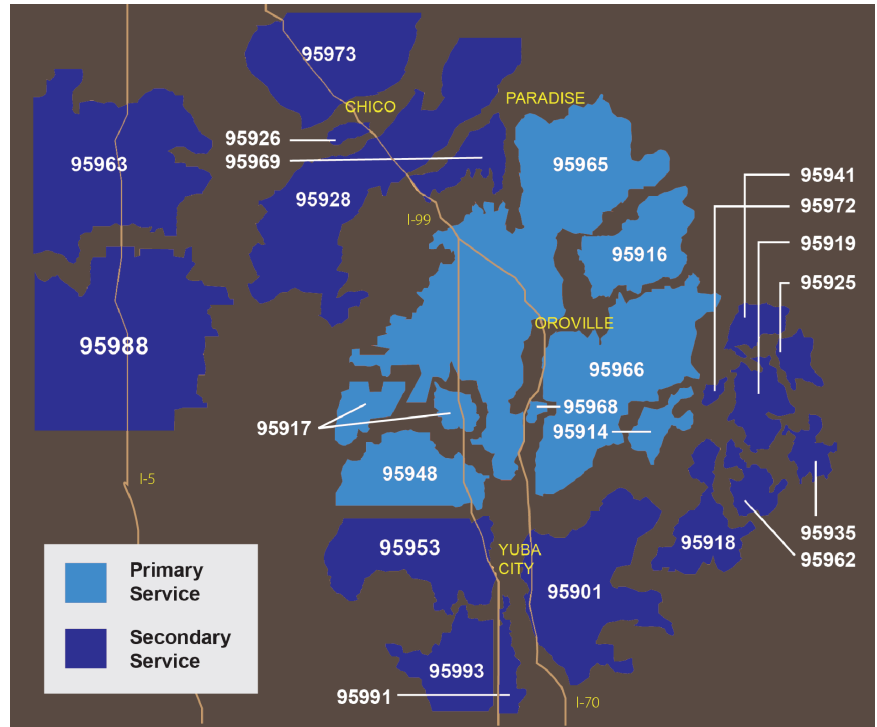
- Case Management
- Food Assistance
- Mental Well-Being Clinic
- Plumas House

Community Served

Population ¹

Primary Service Area: 85,103

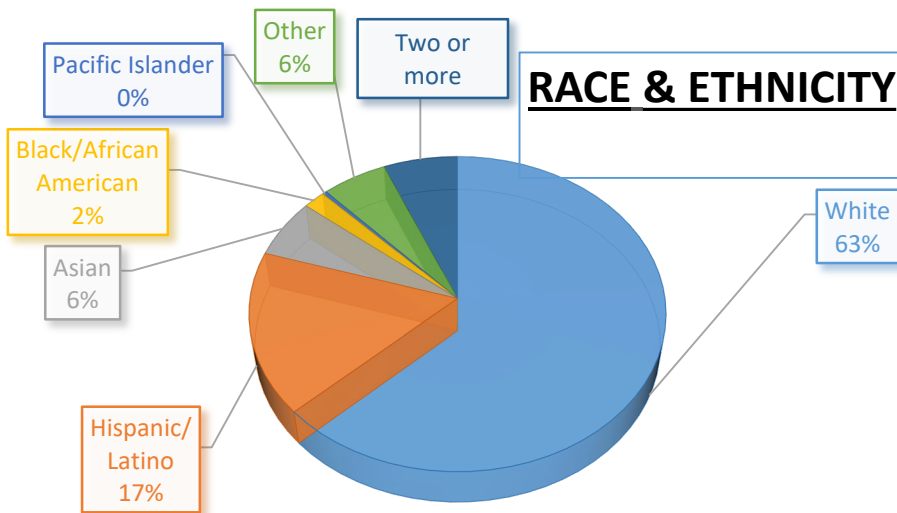
- Oroville (95965/95966): 58,768
- Bangor (95914): 1,499
- Berry Creek (95916): 1,405
- Biggs (95917): 5,170
- Gridley (95948): 16,588
- Palermo (95968): 1,673



Secondary Service Area: 417,818

- Browns Valley (95918): 3,216
- Brownsville (95919): 1,049
- Challenge (95925): 323
- Chico (95926, 95927, 95928, 95929, 95973, 95976): 130,087
- Dobbins (95935): 261
- Durham (95938): 5,055
- Feather Falls (95940)
- Forbestown (95941): 820
- Live Oak (95953): 15,952
- Magalia (95954): 13,367
- Marysville (95901): 42,783
- Olivehurst (95961): 38,174
- Oregon House (95962): 1,391
- Orland (95963): 21,841
- Paradise (95969): 25,153
- Rackerby (95972)
- Richvale (95974): 65
- Weed (96094): 7,361
- Willows (95988): 10,520
- Yuba City (95991, 95993): 100,400

RACE & ETHNICITY



¹ ACS Demographic and Housing Estimates 2019." Data.census.gov, United States Census Bureau

² Map compiled by John Coryat USNaviguide. Available from: <http://www.usnaviguide.com/>

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