

Growing Healthy Together



2022
Community Benefits
Oroville Hospital

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Letter from the CEO

Oroville Hospital's focus was on adjusting to life after the COVID-19 pandemic, in 2022. Through cooperation and collaboration between Oroville Hospital and its staff, community members and local public health organizations, we have been able to reduce the impact the virus has on our community. Oroville Hospital is the primary health care organization in the area, and is proud to have helped lead our community through the difficult and unprecedented times and return to a sense of normalcy.

Dedicated to improving the overall health of the greater Oroville community, Oroville Hospital was diligent in identifying the needs of the community in order to live a healthier life. Social determinants of health, as well as environmental, social and economic factors known to impact individual's health status, were studied thoroughly in our community. With the data gathered, Oroville Hospital was able to pin point where its focus should be in order to mitigate determinants known to have negative impacts on health and promote ones that bring our community closer to health equity.

Remaining true to our mission of providing the finest care with a wide range of integrated services, the hospital maintained a philosophy of continuous improvement. Construction of the five-story tower continued through 2022. This expansion will create new employment opportunities in the community, introduce new service lines, and allow Oroville Hospital to continue delivering high-quality care.

Oroville Hospital is proud to continue to serve Oroville and the surrounding communities and provide a medical home you can trust and count on.

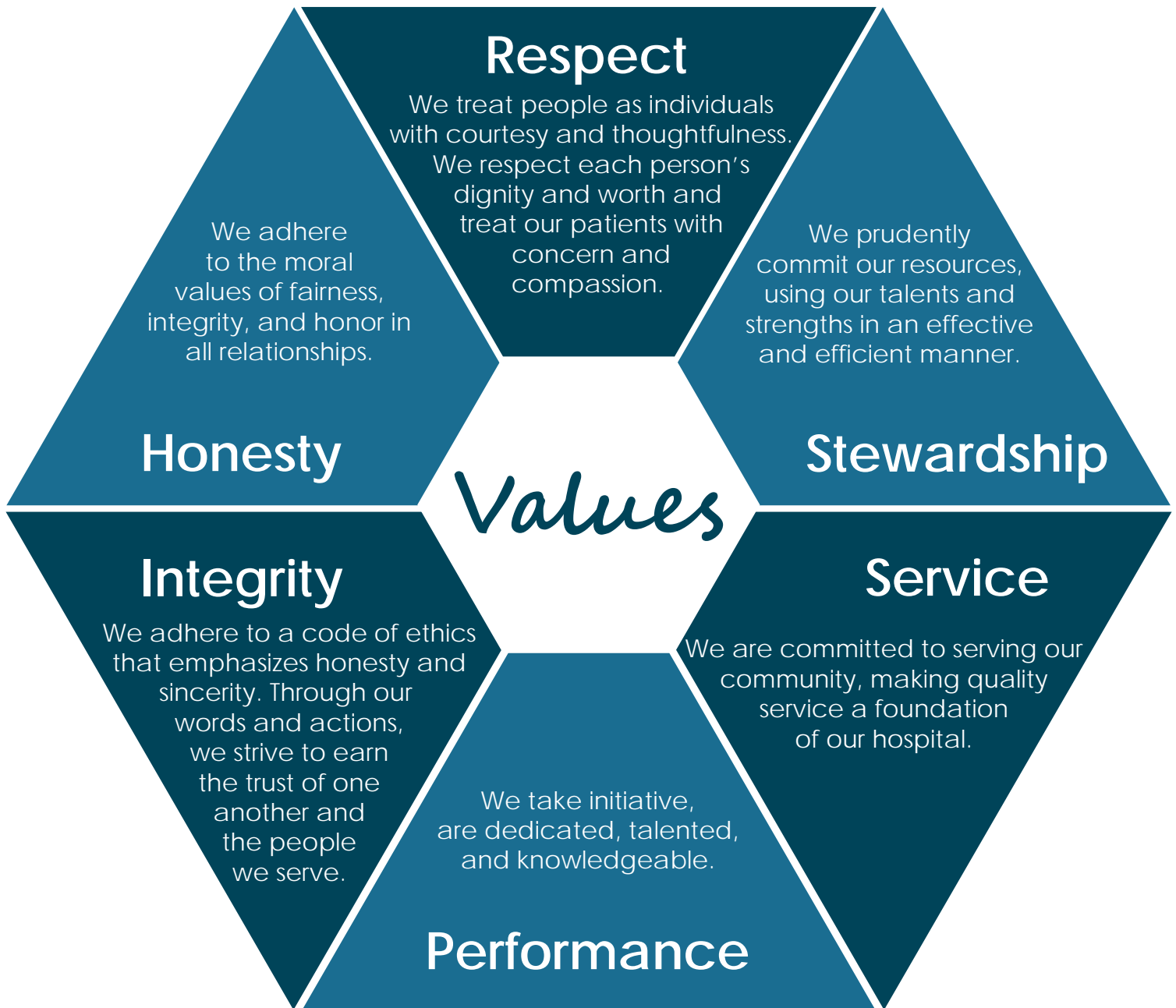


A stylized, handwritten signature in black ink, consisting of a large, sweeping initial 'R' followed by several smaller, connected strokes.

Robert J. Wentz
President/Chief Executive Officer

Mission

Oroville Hospital is dedicated to always providing the best personalized health care to Oroville and the surrounding foothill and valley communities by offering a medical home, with a wide range of integrated services from prevention through treatment to wellness



Vision

Oroville Hospital will be recognized for its superior services and patient focused philosophies.

About Oroville Hospital

Oroville Hospital, located in Oroville, California, is a private 501(c)(3) non-profit corporation. The hospital serves individuals of the Oroville area, Butte County and the North Valley. Oroville Hospital provides laboratory services throughout the North State including Orland, Yuba City, Redding and Grass Valley. Oroville Hospital's mission is to provide personalized health care to residents of Oroville and the surrounding foothill and valley communities. This is accomplished by offering a medical home with a wide range of integrated services, from prevention and treatment to wellness.

Oroville Hospital has grown from a modest community hospital supported by a small staff of dedicated doctors into a 153-bed acute care facility specializing in a broad range of inpatient and outpatient services, including multiple physician practices. With a medical staff of more than 200 physicians, Oroville Hospital prides itself on providing the highest quality medical care in a friendly and compassionate environment.

2022 Payer Mix

41%	32%	26%	1%
Medicare	Medi-Cal	Private Insurance	Private Pay

Oroville Hospital's Complete Service Line

Aesthetic Medicine	Emergency Care Services	Pediatric Services
Allergy and Immunology	Endocrinology	Pharmacy
Ambulatory Care	Endoscopy	Primary Care
Anesthesia Services	Gastroenterology	Psychiatry
Anticoagulation Services	Home Health	Pulmonary
Bariatric Surgery	Hospitalist Services	Pulmonary Function Testing
Breast Cancer Services	Intensive Care Unit	Radiology
Cancer Care Program	Laboratory Services	Rehabilitation Services
Cardiac Catheterization	Medical-Surgical Units	Respiratory Care
Cardiac Rehabilitation	Nephrology	Robotic Surgery
Cardiology	Neurodiagnostics	Sleep Disorder Testing
Cardiovascular Testing	Neurology	Stroke Program
Childbirth Services	Nutritional Therapy	Surgical Services
Chiropractic Services	Obstetrics and Gynecology	Telemedicine
Colorectal Surgery	Ophthalmology	Urology
Dermatology	Orthopedic Surgery	Valley Medical Imaging
Dentistry	Pain Management	Vascular Surgery
Ear, Nose and Throat Services	Palliative Care Program	Women's Imaging

Community Health Needs Assessment

The 2010 Patient Protection and Affordable Care Act called for community hospitals to actively work towards meeting the health needs of the community beyond the medical setting. To answer this call, every three years Oroville Hospital conducts a community health assessment. In 2022, the hospital executed an assessment of the community including surveys, focus groups, and interviews with community leaders, community meetings and public health data to identify the top health concerns of Oroville and the surrounding communities. The completed Community Health Needs Assessment report was released in November of 2022.

Oroville Hospital takes special consideration to ensure medically under-served populations, minority populations, and public health experts are included and accurately represented in the assessment. The Oroville Hospital Primary Service Area survey was released in English, Spanish and Hmong and advertised via mailer, social media and at community centers. A second version of the survey was also made available to Oroville Hospital employees. In-person focus groups and community meetings were also held. Focus groups included the African American Family and Cultural Center, Feather River Senior Center and Hmong Cultural Center to target specific under-served and minority populations. Oroville Hospital hosted a community meeting open to all members of the primary service area, as well.

The findings of these surveys and meetings were utilized to identify the top concerns in the community and develop an action plan to direct hospital resources to help meet these needs and concerns. In this report you will find the top concerns identified, along with actions plans to utilize our resources to address these concerns.



Health Priorities and Resources

Through the Community Health Needs Assessment Oroville Hospital has identified the communities' health priorities and below are the resources the hospital is utilizing to address them.

Mental Health

- Mental Well-Being Clinic
- Support Groups
- Butte 2-1-1

Substance Abuse

- Comprehensive Pain & Spine Clinic
- Controlled Substance Utilization Review & Evaluation
- Counseling

Heart Health

- Remote Patient Monitoring
- Chronic Care Management
- Cardiac Rehab Program
- Expansion

Access to Affordable Healthcare

- Telemedicine
- Expansion

Obesity/Diabetes

- Fitness for Kids
- Dietitians
- Chronic Care Management
- Bariatric Surgery

Poverty

- Plumas House
- Social Programs
- Ethical Business Practices



Mental Health

The lack of psychiatric services in Butte County has contributed to disproportionately high mental health concerns in the community. The Oroville Hospital Mental Well Being Clinic has helped to alleviate some of the demand for these services.

Psychology

Psychologist, Jacob Boyle, offers pediatric and adult patients psychological assessments and psychotherapy. The psychological assessments are utilized to provide a diagnosis and develop a treatment plan including each patient's unique strengths and weaknesses with the goal to improve their mental health and quality of life.

Patients in need of a higher level of psychiatric care offered at inpatient psychiatric care hospitals are offered transfer to these locations via Oroville Hospital's transportation department. Drivers are Crisis Intervention Certified and available 24/7 to provide patients transport to these facilities in a timely manner.

In addition, to assist with supporting mental health in our community Oroville Hospital offers support groups for Stroke and Cancer survivors, caregivers and family and friends. These support groups focus on providing education, resources and a feeling of community to patients who have had medical experiences with a profound impact on mental health.

Beyond the medical services offered to patients experiencing mental health issues, Oroville Hospital also refers patients to Butte 2-1-1. Butte 2-1-1 connects Butte county residents with resources to address not only mental health issues, but other contributing factors such as: crisis management, domestic violence, homelessness and substance abuse.

Psychiatry

Dr. Lynne Pappas and her team of mental health providers offer medication management to help patients manage their mental health symptoms. Patients in needs of additional services receive referrals for more appropriate care.

Heart Health

- The remote patient monitoring program provides patients diagnosed with hypertension a free blood pressure monitor, allowing a clinical team to remotely monitor the patients' blood pressure on a regular basis and support the patient in managing their hypertension.
- Patients diagnosed with one or more chronic condition (i.e. hypertension, coronary artery disease, high cholesterol) and established care with an Oroville Hospital primary care provider are offered enrollment in the Chronic Care Management program. A team of medical assistants check in with these patients on a monthly basis to encourage patients to take preventative measures, keep up with health screenings, and help with prescription refills.
- Oroville Hospital's ongoing expansion of its cardiology program has helped address a large portion of the population experiencing heart disease. With the recent addition of a Cardiac Catheterization Lab, Oroville Hospital will provide its patients with the comprehensive cardiovascular care they need.





Substance Abuse

Recognizing the elevated incidence of alcohol, marijuana and prescription pain killer use in the community and state, and the effects it has on the health of our community, Oroville Hospital has implemented several policies to help curb substance abuse.

- Patients presenting to the Emergency Department with a chief complaint of chronic pain are stabilized using alternatives to controlled substances and then directed to follow up with a primary care provider or the Comprehensive Pain and Spine Center. When patients establish care with these providers, they can be better assessed to determine the best treatment route. If controlled substances are required to treat their symptoms, they can be closely monitored to ensure the safe use of these substances.
- Oroville Hospital utilizes the Controlled Substances Utilization Review and Evaluation System (CURES) database to check whether patients are receiving prescriptions for controlled substances in other facilities to reduce the ability to abuse these drugs.
- Oroville Hospital offers a multidisciplinary approach to treat chronic pain by offering other treatment options such as physical and occupational therapy, counseling, and targeted therapeutic injections.
- The Comprehensive Pain and Spine Center provides two programs, one treats addictive disorders and the other treats patients with chronic pain. These programs deliver specialized medical and behavioral services according to the patient's needs.

Access to Affordable Healthcare

- With the expansion of telemedicine services, patients with limited access to transportation or ability to leave work for appointments are able to receive primary, specialty and urgent care services.
- With the completion of the five-story expansion project, Oroville Hospital will go from a 153 bed facility to 211 beds. This increase in beds will increase Emergency Room throughput and add several new services including: neurosurgery, cardiothoracic surgery, and trauma 2 designation. These additions will reduce the need for travel to receive medical care.

Obesity/Diabetes

- Fitness for Kids is a program designed by Oroville Hospital to address overweight and obesity rates from an early age. Classes are held in the spring and fall and encourage healthy nutrition and physical activity habits that follow children into their adult life. The program is currently on a pause due to COVID-19 with plans to resume in the near future.
- Primary Care Providers and Registered Dietitian work in close partnership to create personalized meal plans and offer support to patients in achieving a healthier lifestyle.
- The Chronic Care Management team offers support to patients diagnosed with Diabetes by ensuring patients receive the care they need in a timely manner, fill prescriptions, manage symptoms of diabetes, and reduce the incidence of diabetic complications.
- Dr. Victoria Konovalova introduced a new service line to Oroville Hospital, bariatric surgery. Bariatric Surgery is a group of procedures offered to individuals struggling with obesity to help accelerate weight-loss. Patients interested in the procedures are referred to her by their primary care providers.



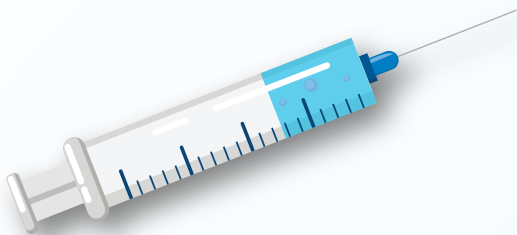


Poverty

- Oroville Hospital operates Plumas House, a care facility established to assist displaced or homeless patients following their discharge from the hospital. Plumas House offers a safe and supportive environment for patients to heal. During their stay at Plumas House, residents have 24/7 direct care, daily meal service, transportation to medical and dental appointments, and access to resources to help meet their needs.
- The Oroville Hospital Farmers' Market gives patients of all economic levels the opportunity to make healthy choices by accepting EBT transactions. The Farmers' Market also offers Market Match, a SNAP program that enables families to make healthier choices by matching EBT dollars spent at Farmers' Markets to allow families to purchase more fresh produce.
- Oroville Hospital stays true to their commitment to the community by engaging in business practices that serve and improve Oroville. Such practices include fair wages, cultural diversity, and supporting underserved groups in our community.

COVID-19 Update

The year 2022 provided evidence of the great resilience of the Oroville community as it overcame the effects of the COVID-19 pandemic. Oroville Hospital prioritized and enforced the implementation of public health recommendations in the hospital and throughout the community. Throughout the year 2022, staff, patients and guest continued to wear masks within the hospital and all clinics. The hospital remained vigilant in carrying out screening questions and timely tests to staff and patients exhibiting symptoms of the virus. Through the year, Oroville Hospital continued to operate their COVID testing clinic. Following recommendations from the CDC, Oroville Hospital also encouraged staff and community members to get vaccinated against COVID-19 and follow-up with their booster vaccines. The hospital held several COVID vaccines clinics, open to all community members looking to receive their initial vaccines or boosters. COVID boosters were also offered at the drive-thru flu clinics. A total of 2,629 COVID vaccines were administered by the hospital in the year 2022.



Flu Shot Clinics

Prevention is the most important aspect to a healthy community and the best way to prevent the flu is immunization. This is why Oroville Hospital continues to hold free drive-thru flu shot clinics available to the community. The clinics were held in October and November, at the beginning of flu season. Anyone over 12 years old was welcome to receive their flu shot at these clinics. They also offered COVID-19 vaccines for those who had not yet received it or were due for a booster.

For pediatric patients, Dr. Alino's pediatric practice held a flu shot clinic where kids could come by for their flu shot and a sweet treat. A total of 1,650 flu shots were administered in the year 2022.

New Service Lines & Physicians

Allergy & Immunology

Andrea Miller-Lari, D.O.

Keeping in mind our commitment to providing our community with a wide range of integrated services, Oroville Hospital welcomed Dr. Andrea Miller-Lari in April 2022 who brought with her a new specialty, Allergy and Immunology. Dr. Miller-Lari treats both pediatric and adult patients through a holistic approach, providing a comprehensive assessment of symptoms, medical history, and potential exposure to environmental toxins and evaluating how previous and current treatments have impacted the patient. She is able to successfully treat conditions such as asthma, allergic rhinitis, atopic dermatitis, food allergies and more.



Bariatric Surgery

Victoria Konovalova, D.O.

Oroville Hospital welcomed Minimally Invasive Bariatric Surgeon, Victoria Konovalova, D.O. in October 2022, bringing a new specialty service to Oroville Hospital. Bariatric surgery refers to a group of surgeries intended to accelerate weight-loss when excess weight has contributed to serious health issues. These surgeries promote weight loss by either limiting the amount of food an individual can consume or reducing the body's ability to absorb nutrients. Dr. Konovalova is excited to bring her medical expertise in this specialty to the Oroville area and offer people embarking on a weight-loss journey the medical support they need.



Dentistry

Duncan Chapple, D.M.D.

Dr. Duncan Chapple completed his Doctor of Dental Medicine degree at Tufts University in 2022 and joined Oroville Hospital's dentistry team. By applying the latest evidence-based practice models and utilizing emerging technologies, Dr. Chapple successfully treats conditions such as cavities, root infections, and periodontal disease. In accordance with the Oroville Hospital comprehensive care model, he also screens his patients for conditions of the head and neck, including cancer. Oroville Hospital is pleased to welcome Dr. Chapple and are hopeful his presence in our community will help alleviate the lack of dentistry providers accepting Medi-Cal insurance.

Pain Management

Matthew Doty, D.O.

Dr. Matthew Doty, interventional pain management specialist, joined the Oroville Hospital team in July 2022. He graduated from Lake Erie College of Osteopathic Medicine in 2016 and has practiced Family Medicine and pain management since then. Dr. Doty applies a holistic approach in practicing medicine by working with the patient to identify all potential causes of pain. Once the causes are identified, he works closely with patients, offering different treatment options and ensuring they understand the benefits and risks of each option. Through timely follow-up appointments and open communication he is able to ensure patients experience reduced pain and improved quality of life.



From left to right: Duncan Chapple, DMD,
Matthew Doty, DO, Christian Head, MD

Otolaryngology

Christian Head, M.D.

Dr. Christian Head, board certified Otolaryngologist, joined Oroville Hospital in May 2022. His extensive surgical training and over 20 years of medical experience allows him to successfully treat conditions such as head and neck cancer, sleep apnea and nasal polyps. By taking time to listen and understand patient's symptoms and concerns he makes his patients feel protected and taken care of. His goal with all patients is to build a trusting, lasting relationship and improve their quality of life.

Continuing Medical Education

Our Continuing Medical Education (CME) program is crafted to provide a variety of relevant education in a convenient, easily accessed manner to Oroville Hospital's inpatient and outpatient professional staff.

In 2022 we pursued a major goal, developing a library of independent study activities and expanding our Enduring Materials project. In this program, live CME events are recorded and built into individual self-study modules providing CME credit to participants. In addition to CME credit, many of these activities grant physician specialty Maintenance of Certification (MOC) credit. This type of credit is required by licensing boards for specialty certification renewal. These activities, located on HealthStream, an Oroville Hospital education software platform, feature a recorded presentation, test with immediate feedback, evaluation, and include relevant handouts and resource lists for further study. All Enduring Materials activities can be accessed through the OH CME Resource icon located on Oroville Hospital network desktops. Webpage content can be found on the left of the welcome page. The Enduring Materials section lists each activity by title and speaker. A brief description of each event with the amount and type of educational credit available is also provided.

Continuing Medical Education

Oroville Hospital CME now schedules speakers using a hybrid in-person and webinar format to provide participants with convenient viewing choices. Speakers are chosen for their expertise in the requested topic and include both in-house and outside faculty. Topics, relevant to our patient base, that examine accepted standards of care and evolving best practices, are identified through Oroville Hospital's quality improvement activities.

Education Topics for 2022 included:

- Echo Strain: Basics and Future Directions
- Work-up of Anemia
- Management of Hyperbilirubinemia
- Insulin Pump Therapy for Diabetes
- Improving Physician Hand-offs
- Updates in Safe Sleep Practices
- Iron & Infection
- Data, Bias, Disparities & The Machine: A Birth Story

Our nine Regularly Scheduled Series (RSS) continue to form the heart of our CME program.

Each of these RSS provides multiple sessions throughout the year with a common focus that examines various aspects of patient care. These share an ongoing goal of improved outcomes and expanded, quality services for both our inpatient and outpatient base. All our RSS facilitate effective communication between providers, providers and patients, departments and available services.

Our RSS include multidisciplinary groups, like the Cancer Care Committee, that utilize member expertise to determine the most effective path from diagnosis through treatment and provide coordination and guidance for the individual patient's care. Other RSS focus on specific specialty services and review and plan the patient treatment within that service to ensure a best-practices, evidenced-based approach to care.



Advanced Cardiovascular Life Support (ACLS) and Pediatric Advanced Life Support (PALS) are examples of two RSS that provide CME credit for skills learned and demonstrated by participants. Our use of simulation (SIM) labs, to plan and provide a specific teaching scenario has elevated these classes to hands-on learning opportunities for healthcare providers. They are built to mimic various settings such as emergency rooms, hospital rooms, labor and delivery rooms to fully immerse learners in the selected clinical experience.

In addition, we give Faculty Credit for Teaching. This provides CME credit for the learning that occurs in the preparation of a CME activity. This credit is earned on the basis of two minutes credit for each minute of CME activity. For example, a speaker will receive one CME credit for each 30 minutes of presentation.

In 2022, we increased focus on education that improves learners' understanding of implicit bias and resulting disparities as required by recent California legislation. We began with event handouts linking subconscious mechanisms, rooted in past experience, environment, social cues and existing beliefs to the unconscious prompts that determine instinctive responses to situations and other people. We included statistical information regarding disparities to care relevant to our patient base. We are in the process of building an Enduring Materials activity that encourages self-awareness of personal implicit bias; promotes recognition of the existence and types of implicit bias and the understanding of the resulting disparities in healthcare.

We are justly proud of our existing CME program and look forward to expanding and refining our approach to accredited provider education in 2023.



Nursing Assistant Training Program

As one of the largest employers in the greater Oroville area, Oroville Hospital understands the importance of offering high-quality jobs to the residents of our community. Oroville Hospital Post Acute Center now offers a Nursing Assistant Training Program that prepares individuals looking to start a career in healthcare to become certified nursing assistants (CNAs). The program is an earn-as-you-learn program which offers students economic stability as they prepare for their new career. The training is eight weeks long and includes the classroom education and hands-on clinical experience necessary to prepare students for the role. Upon completion of the program, students are ready to take and pass a written and skills exam administered by the state to become certified. The new nursing assistants are then placed in a CNA role.

The CNA Program Consists of:

- Eight-week training program
- Earn-as-you-learn compensation
- Classroom Instruction
- Clinical Experience
- CNA Job Placement

Childbirth Preparation Classes

Preparing to welcome a baby into your family can be a scary and stressful time, particularly for first-time parents. Oroville Hospital's obstetrics team prepares expecting parents by offering a free 4-week series of childbirth preparation classes covering a broad range of topics and is instructed by registered nurses and international board certified lactation consultants. These classes cover coping techniques, birth plans, stages of labor, breastfeeding, newborn care and more! Both parents are invited to attend classes and gain the knowledge and hands-on practice that will leave them feeling confident for the arrival of their baby.



Helping Kids Learn

An early introduction to reading supports proper brain development in children. With reading, children are able to expand their vocabulary and improve their reading comprehension and self-expression. Oroville Hospital encourages reading at an early age by providing our pediatric patients with a free, age-appropriate book at each well-child visit.

In complement to the efforts made to encourage children to read, Oroville Hospital also provides bookmarks with the books. These bookmarks include activity ideas for parents and children to do together to encourage language development.





Classroom Giveaway

Having the right tools in the classroom is indispensable to a great education. Recognizing this, Oroville Hospital asked the community to nominate their favorite teachers for a chance to win a \$500 Amazon gift card. Nominations were collected via social media and each nomination gave a teacher an entry into a raffle. Five teachers were selected in the random drawing of the raffle. With the gift cards awarded to them, teachers were able to purchase supplies to fill their classrooms with items they needed.

Backpack Giveaway

Equipping your children with the necessary supplies is indispensable to their education. However, some families may not have the financial means to prepare their child for the school year. In partnership with the African American Family and Cultural Center, Oroville Hospital helped provide backpacks and school supplies for 163 children in the Oroville Area to alleviate the financial stress on families during this back to school season. The backpacks were packed with notebooks, pens, pencils, erasers, folders, and pencil sharpeners. The children were also provided with sanitary packs containing masks, hand sanitizers, toothbrushes, tooth pastes and combs to promote proper hygiene practices in children. Children and their parents were also extended the opportunity to receive their COVID-19 vaccine when picking up their backpacks, resulting in 32 people receiving their vaccine.

Community Sponsorships

Throughout the year, Oroville Hospital proudly sponsors events and organizations promoting community support, education, and healthy lifestyles. In 2022, Oroville Hospital sponsored events for the African American Family and Cultural Center, Hmong Cultural Center, Oroville Rescue Mission and others. These events celebrated the diversity of cultures in the Oroville community and promoted community support, which is essential to good physical and mental health. The hospital was also a premier sponsor of the Dr. Martin Luther King Jr. Scholarship and Technology Awards, which awarded graduating high school students with a \$500 scholarship and new laptops, allowing students from all backgrounds to pursue higher education. Various youth and high school sports teams also received sponsorships from Oroville Hospital in an effort to promote healthy lifestyle choices, like regular physical activity, from an early age.



Stroke and Brain Injury Support Group

Oroville Hospital understands stroke and brain injuries can dramatically impact the lives of survivors and their loved ones. Beyond the clinical services our medical team offers, Oroville Hospital makes it a priority to offer support to survivors, their caregivers and family members to encourage healing and promote a more positive life. The Stroke and Brain Injury Support Group provides an opportunity to discuss how stroke has affected their lives with medical experts and people who shared similar experiences. By introducing group members to a wide range of therapeutic treatment, new friends that understand their health concerns and fun activities, they are supported in their pursuit of improved health.



Plumas House

Oroville Hospital opened the doors of a 6-bed care facility in 2020 with the intention of offering displaced patients a safe and clean place to heal and recover following their hospital stay. During their stay, patients have 24/7 direct care staff to assist them in their activities of daily life, daily meal service and transportation to medical and dental appointments via Oroville Hospital Golden Valley Transportation.

Patients at Plumas House are also offered the support of an on-site medical social worker (MSW). The MSW helps connect patient to social services and resources to help meet their needs. Patients receive assistance in finalizing forms, referrals, and setting up phone calls. Depending on the individual patient's needs, these services may continue even after they leave Plumas House.

Services the MSW may assist with include:

- Mental Health Services
- Homelessness Resources
- Clothing & Meals
- Health Insurance
- Veterans Assistance
- Substance Abuse Services
- Vision and Dental Care
- SNAP Benefits
- Disability Services
- Chronic Disease Services for:
Cancer, HIV, Diabetes, Anxiety
- Rep Payee Services
- Anger Management
- Probation/Parole Assistance
- DMV
- Domestic Violence Support
- Senior Services
- Employment Programs
- Housing Resources
- Social Security
- Assistance with Medical and
Fiduciary DPOA
- Coordination of Notary Services
- In Home Supportive Services
- Legal Assistance
- Supportive Counseling
- Banking/Direct Express
- Spiritual Services
- Transportation Services (ADA
Paratransit, B-Line, Logisticare)

In 2022 Plumas House was able to care for and assist 106 patients.

Food Assistance

Access to healthy and nutritious food is imperative to optimum health. Oroville Hospital recognizes nutritious foods are not always the most economic option. To help mitigate lack of access to affordable healthy foods, Oroville Hospital donated \$3,973.49 of unused foods to community resource centers and other local charitable organizations in 2022.

Additionally, Oroville Hospital continued its annual partnership with the African American Family and Cultural Center to provide 33 families with Thanksgiving meal baskets. The baskets included items for a delicious, traditional thanksgiving meal, such as: turkey, stuffing, potatoes, vegetables, dinner rolls and pumpkin pie.





Farmers' Market

Oroville Hospital hosts a seasonal Farmers' Market every Wednesday from May through September in an effort to make fresh produce more readily available to the residents of the greater Oroville area and encourage patients to make more healthful food choices. Access to fresh fruits and vegetables is imperative to leading a healthy life and preventing chronic diseases such as hypertension, diabetes, and obesity. Hosting this weekly Farmers' Market also allows Oroville Hospital the opportunity to support local farmers and vendors.

Not only does the Oroville Hospital Farmers' Market make healthy foods available, it also makes them affordable. By partnering with public assistance programs, the Farmers' Market is able to accept EBT as payment and offer Market Match. Market Match is a program in which for every dollar up to \$10 of EBT is spent at the Farmers' Market, the participant receives another dollar to spend at the Farmers' Market.





Expansion Update

Construction of the five-story expansion continued through 2022. This expansion will add 159,000 square feet to the hospital, 58 beds and over 700 new jobs. The tower will have a new entry point with an admitting function and a modern, two story atrium waiting room. The first floor will house an ambulatory services unit, complete with 8 procedure rooms and 39 preoperative and recovery bays. Labor and Delivery will be relocated to the second floor of the new tower and hold 9 labor and delivery rooms, 5 post-partum rooms and 3 triage rooms. The second floor will also have a rooftop garden for obstetrics patients and their families to enjoy. The current 10-bed intensive care unit will be relocated to floor three and expanded to 24 beds. Floors four and five will be medical surgical units and include 35 private rooms and bathrooms per floor.

With this expansion Oroville Hospital will introduce new service lines, including: neurosurgery, cardiothoracic surgery and trauma 2 designation, allowing patients to stay closer to home and receive care in their community. The extra space will also give Oroville Hospital an opportunity to renovate the current building and expand existing departments, such as the pharmacy, surgery unit, and dietary department.

Oroville Hospital is excited to see this expansion contribute to our continuous improvement and commitment to providing quality health care.

Expansion:

Over the past year the construction activities have consisted of:

- Sheetrock Installation
- Painting
- Installing Ceiling Grid
- Electrical Line Installation
- Cabinet and Countertop Installation
- Bathroom Tile
- Carpet & Flooring Installation
- Patient Lift Track Installation
- Low Voltage Installation





Charity

Community Benefit Financials

Traditional Charity Care

Traditional Charity Care	\$32,967,347
Medi-Cal Program	\$16,616,563
Costs of other means-tested Govt. Programs	\$23,054
Total Services for Under-Served	\$49,606,963

Other Benefits for Broader Community

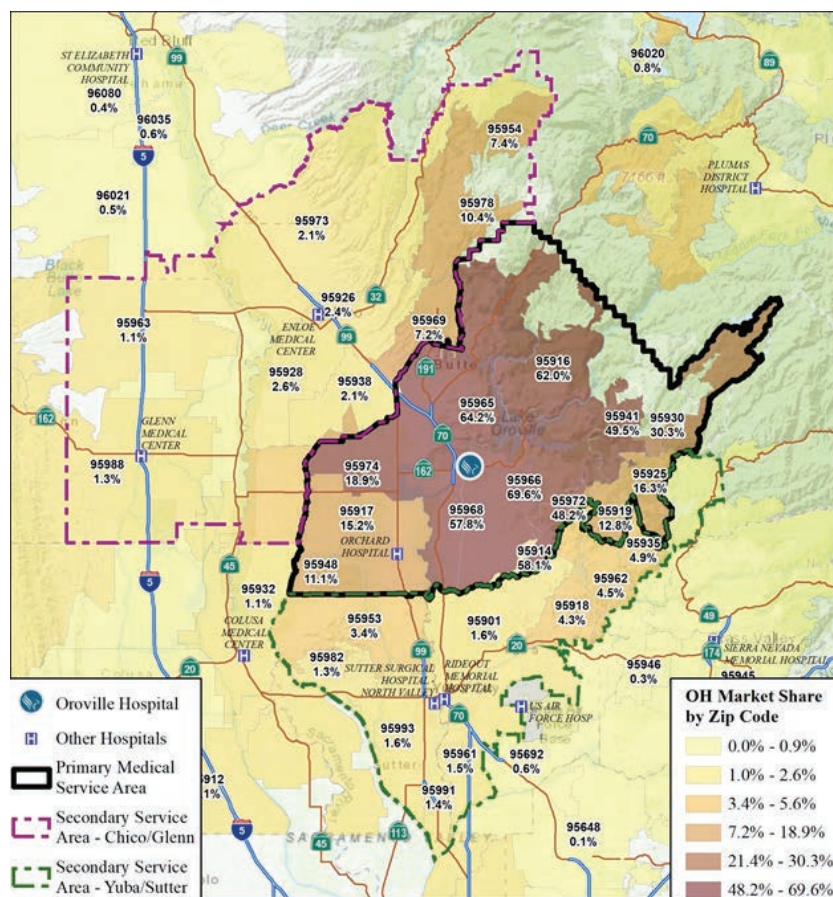
Non-billed Services	\$206,788
Education & Research	\$803,242
Cash/In-Kind Donations	\$255,889
Other Community Benefit	\$348,284
Total Other Benefits	\$1,614,204

Overall Total Community Benefit

\$51,221,167

Community Served

Oroville Hospital is located at 2767 Olive Highway in Oroville, California. It primarily serves the zip codes in south Butte County, the Yuba County foothills, and the southeast portion of Plumas County. In these geographic areas, Oroville Hospital's market share exceeds 10% of the hospital services consumed by residents. The primary service area includes the following locations: Biggs (95917), Gridley(95928), Oroville (95965, 95966), Bangor (95914), Berry Creek (95916), Brownsville (95919), Clipper Mills (95930), Challenge (95925), Feather Falls (95940), Forbestown (95941), Palermo (95968), Rackerby (95972), Richvale (95974), and Strawberry Valley (95981). The secondary service areas are comprised of the remainder of Butte County, all of Glenn County, and a large portion of Yuba and Sutter counties. Residents of these secondary service areas tend to utilize the specialty services offered by Oroville Hospital.



Zip Code	Place Name	Patients	Percent of Total	Cumulative Percent	Percent of Zip Code
95966	Oroville	13,101	45.1 %	45.1 %	69.6%
95965	Oroville	8,284	28.5 %	73.6 %	64.2%
95948	Gridley	734	2.5 %	76.1 %	11.1%
95968	Palermo	574	2.0 %	78.1 %	57.8%
95916	Berry Creek	453	1.6 %	79.6 %	62.0%
95914	Bangor	269	0.9 %	81.8 %	58.1%
95917	Biggs	255	0.9 %	82.7 %	15.2%
95941	Forbestown	103	0.4 %	83.0 %	49.5%
95919	Brownsville	87	0.3 %	83.3 %	12.8%
95972	Rackerby	40	0.1 %	83.5 %	48.2%
95967	Paradise	32	0.1 %	83.6 %	12.4%
95930	Clipper Mills	27	0.1 %	83.7 %	30.3%
95974	Richvale	21	0.1 %	83.8 %	18.9%
95925	Challenge	20	0.1 %	83.8 %	16.3%
Other Primary (<10 patients)		13	0.0 %	83.9 %	23.2%

Source: California Department of Health Care Access and Information: Patient Discharge Data, Emergency Department Data, and Ambulatory Surgery Data, 2020.



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