



**OROVILLE HOSPITAL**

**2025**

**COMMUNITY BENEFIT PLAN**

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# Letter from the CEO

Oroville Hospital's unwavering commitment to improving health care access was demonstrated this year through its recruitment of top-tier talent, enhanced service lines and innovative technology to meet the needs of our growing community. Oroville Hospital became an established graduate medical education institute, providing medical professionals with the opportunity to expand their skill set.

We made advancements in our Robotics Institute, including reaching new heights in treatment options for liver cancer patients. Oroville Hospital is the first hospital in Northern California to perform Histotripsy; An innovative, non-invasive method to effectively destroy tumors in the liver. The hospital has completed over 160 cases, making it one of the top hospitals in the country overall for treated cases.

The hospital remains committed to expanding mental health services and education in our community. This year, Oroville Hospital announced the establishment of its' teaching institute and welcomed ten residents to the inaugural Psychiatry Resident Class. Residents have been hands-on, developing the skills and confidence to navigate the realities of psychiatric care and have made a tangible impact in the community. The Maguire Neuropsychiatric Institute of Oroville Hospital looks forward adding more residents in the upcoming academic year.

To help secure the hospital's future as a vital healthcare provider, and major employer in our community for many years to come, it was decided the best solution for Oroville Hospital is to either partner with a larger healthcare organization or sell to a buyer with the resources and operating experience to continue our mission of providing high-quality, compassionate patient care to residents of Oroville and Butte County.

To help achieve that goal, in November, the hospital engaged a pre-eminent healthcare investment banking and financial advisory firm, to assist us in finding a buyer or partner that will preserve Oroville Hospital's operations for the benefit of our valued patients, employees, community members, and stakeholders.

During this time of transition, Oroville Hospital's Executive Team and Board Members remain fully committed to the hospital, its patients, community, and valued employees and physicians. The hospital takes great pride in its successful track record of service to the community since 1962, and will make sure our mission continues.

**Scott Chapple**  
President/CEO  
Oroville Hospital



# About Oroville Hospital

Oroville Hospital, located in Oroville, California, is a private 501(c)(3) non-profit corporation. The hospital serves the Oroville area, Butte County and the North Valley. Oroville Hospital's mission is to provide personalized health care to residents of Oroville and the surrounding foothill and valley communities, by offering a medical home with a wide range of integrated services, from prevention and treatment to wellness. Oroville Hospital has made it a priority to bring health equity to our community. We are committed to monitoring and re-evaluating the needs of the community and an ongoing basis and through the Community Health Needs Assessment process.

Oroville Hospital has grown from a modest community hospital supported by a small staff of dedicated doctors into a 153-bed acute care facility specializing in a broad range of inpatient and outpatient services, including multiple physician practices. With a medical staff of more than 200 physicians, Oroville Hospital prides itself on providing the highest quality medical care in a friendly and compassionate environment.

## Governance

The Oroville Hospital Board of Trustees provides organizational leadership in fostering the commitment to Community Benefit. The Board oversees the hospital's Community Benefit initiatives, ensuring alignment with community needs through strategic efforts and commitments.

## Complete Service Line

Aesthetic Medicine	Endocrinology	Podiatry
Allergy and Immunology	Endoscopy	Primary Care
Ambulatory Care	Gastroenterology	Psychiatry
Anesthesia Services	Hospitalist Services	Pulmonary
Anticoagulation Services	Intensive Care Unite	Pulmonary Function Testing
Bariatric Surgery	Laboratory Services	Radiology
Breast Cancer Services	Medical-Surgical Units	Rehabilitation Services
Cardiac Catheterization	Nephrology	Respiratory Care
Cardiac Rehabilitation	Neurodiagnostics	Robotic Surgery
Cardiology	Neurology	Sleep Disorder Testing
Cardiovascular Testing	Nutrition Therapy	Stroke Program
Childbirth Services	Obstetrics & Gynecology	Surgical Services
Chiropractic Services	Ophthalmology	Telemedicine
Colorectal Surgery	Orthopedic Surgery	Thoracic Surgery
Dermatology	Pain Management	Urology
Dentistry	Palliative Care Program	Valley Medical Imaging
Ear, Nose and Throat Services	Pediatric Services	Vascular Surgery
Emergency Care Services	Pharmacy	Women's Imaging

# Mission

Oroville Hospital is dedicated to always providing the finest personalized health care to Oroville and the surrounding foothill and valley communities by offering a medical home, with a wide range of integrated services from prevention through treatment to wellness.

# Vision

Oroville Hospital will be recognized for its superior services and patient focused philosophies.

# Values

## Service

We are committed to serving our community, making quality service a foundation of our hospital.

## Honesty

We adhere to the moral values of fairness, integrity and honor in all relationships.

## Respect

We treat all people as individuals with courtesy and thoughtfulness. We respect each person's dignity and worth and treat our patients with concern and compassion.

## Stewardship

We prudently commit our resources, using our talents and strengths in an effective and efficient manner.

## Performance

We take initiative, are dedicated, talented and knowledgeable.

## Integrity

We adhere to a code of ethics that emphasizes honesty and sincerity. Through our words and actions, we strive to earn the trust of one another and the people we serve.



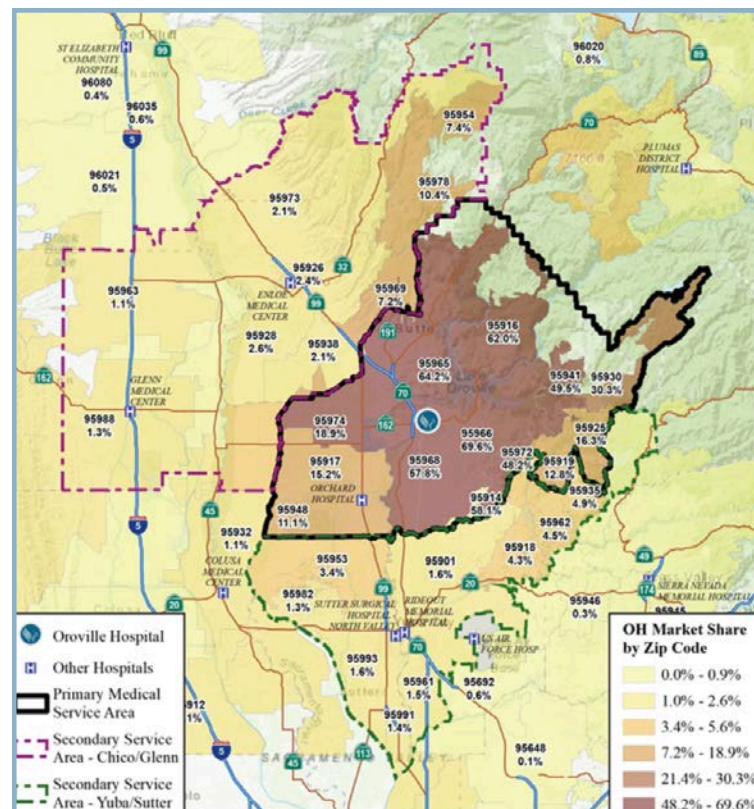
# Community Served

Oroville Hospital is located at 2767 Olive Highway in Oroville, California. It primarily serves the zip codes in south Butte County, the Yuba County foothills, and the southeast portion of Plumas County. The primary service area includes the following locations: Biggs (95917), Gridley (95928), Oroville (95965, 95966), Bangor (95914), Berry Creek (95916), Brownsville (95919), Clipper Mills (95930), Challenge (95925), Feather Falls (95940), Forbestown (95941), Palermo (95968), Rackerby (95972), Richvale (95974), and Strawberry Valley (95981). The secondary service areas are comprised of the remainder of Butte County, all of Glenn County.

## Primary Service Area

Geographic Areas	ZIP Codes
Oroville	95966, 95965
Gridley	95948
Berry Creek	91030
Bangor	95914
Biggs	95917
Brownsville	95919
Clipper Mills	95930
Challenge	95925
Feather Falls	95940
Forbestown	95941
Palermo	95968
Paradise	95967
Rackerby	95974
Richvale	95974
Strawberry Valley	95981

## Service Area Map



# Community Health Needs Assessment

While Oroville Hospital conducted and completed its most recent Community Health Needs Assessment (CHNA) in 2025 as required by state and federal law, this Community Benefit Report for Fiscal Year 2025 reflects on the previous CHNA. The CHNA is a primary tool used by Oroville to determine its Implementation Strategy, which outlines how it will give back to the community in the form of health care and other community services to address unmet community health needs. The assessment incorporated components of primary data collection and secondary data analysis that focused on the health and social needs of the service area.

## Addressing Priority Health Needs

In FY25, Oroville Hospital engaged in activities and programs that addressed the priority health needs identified in the Community Health Improvement Plan, also called the Implementation Strategy. Through a commitment of community benefit programs and resources, Oroville Hospital chose to address the following:

- Affordable Health Care
- Heart Health
- Mental Health
- Substance Abuse
- Obesity and Diabetes
- Economic Insecurity and Poverty

Selected activities and programs that highlight the hospital's commitment to address the priority health needs are detailed in the following pages.



# Affordable Health Care Access

Oroville Hospital reduced accessibility barriers to vaccines through drive-through flu clinics, making it easier for those who may be more vulnerable and older generations, to receive vaccines. The annual flu events were held in October of 2025, providing over 600 vaccines to the community. Vaccinations were available to community members 12 years and older, from the comfort of their vehicles. A booth was available for walk-up flu vaccination as well.



## Extension of Community Services

Oroville Hospital is proud to be a part of its community and engage in local activities to help educate community members of health, safety and well-being topics. As a sponsor, several Oroville Hospital clinical and administrative professionals volunteered at the annual Oroville Salmon Festival. Services provided included educating the community about influenza vaccines and local available clinical services. Medical staff performed free blood pressure monitoring and glucose tests for many of the thousands of attendees.



# Heart Health

## Chronic Disease Monitoring & Management

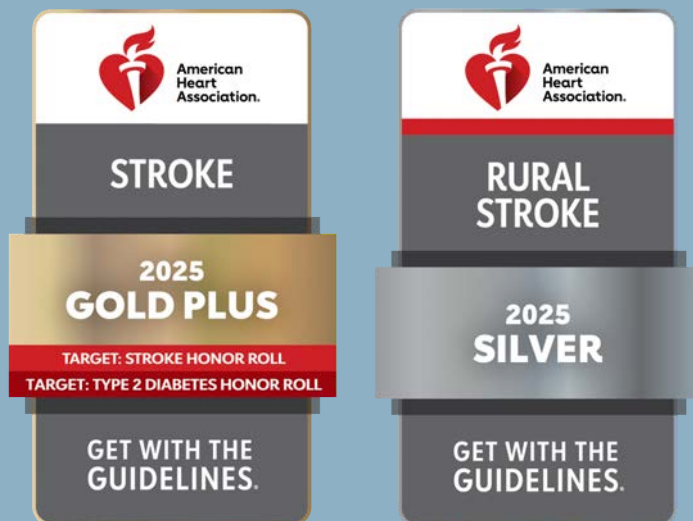
Oroville Hospital understands that living with chronic illnesses can be difficult for individuals. The hospital's heart health programs provide resources, education and treatment. Extra support is provided through the Chronic Care Management program, which focuses on prevention education, screenings and medication management.

## Cardiology Program

Oroville Hospital Cardiac Catheterization Lab provides a full range of testing to determine the prognosis and treatment of a particular disorder. Programs help mitigate the impact of heart disease, including education, training, and initiatives to encourage the reduction of risk factors such as smoking, obesity, poor diet, and physical inactivity.

### *Award Winning, Trusted Care from Oroville Hospital Stroke Program*

Oroville Hospital Stroke Team were recognized for their dedication to delivering the most effective, evidence-based treatment, ensuring high-quality care and improving patient outcomes with multiple American Heart Association Awards.



## Food Drive & Meal Baskets

Oroville Hospital recognizes that food insecurity is a large ongoing need in Butte County. The hospital partnered with the Oroville Salvation Army for its annual food drive to collect non-perishable food items to support local families during the holiday season. The hospital had three drop-off locations available on campus for canned goods and boxed/dry goods. Food was collected weekly and distributed to local families in need.



Oroville Hospital partnered with the African American Family & Cultural Center to provide meal baskets to local families. A total of 45 families with children and elderly individuals facing hunger received meal baskets during the holiday season with the essential ingredients needed to prepare a well-balanced and nutritious Thanksgiving meal.



# Mental Health

## Neuropsychiatric Outpatient Clinic

Mental health services have been recognized as a critical necessity in the Oroville area and its surrounding communities because of the limited number of providers and services accessible. Recognizing this, the Oroville Hospital Neuropsychiatric Outpatient Clinic connects patients with the essential mental health care services they need in a safe and welcoming environment. The clinic addresses accessibility issues by offering pediatric and adult psychological assessments, psychotherapy, and medication management. Resource guides for local counseling services are also provided and available at the clinic.



## Transportation



Oroville Hospital provides inpatient transportation to local psychiatric care facilities, including underserved patients. Drivers are crisis intervention-certified and available 24 hours a day, 7 days a week. In 2025, there was over 4,700 patients transported overall for the hospital, including discharges and appointments made.

# Psychiatry Residency Program



Oroville Hospital announced the establishment of The Neuropsychiatric Institute and its' Psychiatry Residency program through the Accreditation Council of Graduate Medical Education.

The residency program launched in July with 10 residents. The residents have been hands-on, developing the skills and confidence to navigate the realities of psychiatric care and have made a tangible impact in the community. The institute looks forward adding more residents in the upcoming academic year.



The psychiatric units offer structured, multidisciplinary treatment programs that include intensive treatment, social services, and recreational therapy. Residents in the program will rotate through various specialties, including:

- Adult Inpatient Medicine
- Consultation-Liaison Psychiatry
- Emergency Psychiatry
- Inpatient Psychiatry
- Addiction Psychiatry
- Geriatric Psychiatry
- Child and Adolescent Psychiatry
- Elective Rotations



During their training at Oroville Hospital, residents are supervised and educated by board-certified and licensed physicians, gaining valuable skills and knowledge in the field of psychiatry. With the residency program, physicians are able to complete their residency program locally, where they can then build their practice and bring the much-needed services and programs to Butte County and the surrounding communities.

# Substance Abuse

## Pain Management

The region has elevated usage rates of alcohol, marijuana, and prescription painkillers. Recognizing that, chronic pain visits to Oroville Hospital's Emergency Department are responded to with alternatives to controlled substances. Follow-up is referred to the Comprehensive Pain and Spine Center, where treatment is closely monitored to ensure the safe use of pain medications, when needed. The Comprehensive Pain and Spine Center provides two programs, one that treats addictive disorders and the other that treats patients with chronic pain, delivering specialized medical and behavioral services, including counseling, as needed.

# Obesity & Diabetes

## Education & Nutritional Therapy

Oroville Hospital's healthcare services include tailored nutrition education. Dedicated Clinical Dietitians are an essential part in assisting patients and community in making educated nutrition decisions for a healthy lifestyle. Pediatric clinics provide comprehensive educational materials to families on lifestyle changes, developed in collaboration with the California Department of Public Health.



## Surgery Access

Recognizing the need for additional support and assistance in the community, Oroville Hospital launched a Bariatric Surgery service line to offer accelerated weight loss options in 2024. In 2025, Oroville Hospital received accreditation under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP). This accreditation demonstrates Oroville Hospital’s commitment to ensuring safe and effective performance of metabolic and bariatric surgery. This signifies the hospital’s dedication to consistently improve procedures and maintain safe and effective weight loss surgeries for patients.



## Accredited Metabolic and Bariatric Center

## Economic Insecurity & Poverty

### Plumas House

Oroville Hospital operates Plumas House, a care facility established to support patients who are displaced or homeless after their discharge from the hospital. Plumas House provides a safe and supportive environment for patients to recover and heal. In 2025, 78 Plumas House residents had 24/7 direct care, daily meal service, transportation to medical and dental appointments, and access to resources to help meet their needs.



# Other Community Benefits Services

Oroville Hospital provided community benefit services in addition to those programs that focused on addressing priority health needs.

## Support Groups

Oroville Hospital Rehabilitation Therapy Department hosts a monthly Stroke and Brain Injury Support Group. This is free and open to survivors, caregivers, friends, and family. It provides a safe space for individuals to heal and connect with others who share similar experiences. The support group is educational, while still providing members the ability to have fun through music and group activities.



## Childbirth Preparation Classes



Oroville Hospital offers a free four week series of childbirth preparation classes available to expecting mothers and their partners. Registered nurses and board-certified lactation consultants lead the classes. The classes support new parents with resources and hands-on practical learning in coping techniques, birth plans, stages of labor, breastfeeding, and newborn care.

# Child & Family Development

Recognizing that early language exposure through talking, reading, and singing fosters optimal brain development, Oroville Hospital provides a free, age-appropriate book at every well-child visit. The hospital also offers free milestone bookmarks in the local library. In partnership with the First 5 program, these initiatives encourage early reading, expanding children's vocabulary, comprehension, and self-expression.



## Additional Health Professions & Education

### Continuing Medical Education

The Oroville Hospital Continuing Medical Education (CME) program links relevant education to improved healthcare and systems improvement. The hospital's "Regularly Scheduled Series" seeks to address healthcare improvement goals, improve point-of-care performance gaps, explore technological advances, share evolving best practices, promote skill building, and identify desired clinical changes. Participants earn CME credit for the learning, with the added benefit of cross-functional improvement in communication, system-wide, between services, providers, and patients.



## Certified Nursing Assistant Program

To ensure adequate and consistent staffing, Oroville Hospital offers an eight-week earn-as-you-learn compensation program that includes classroom instruction clinical experience and facilitates a smooth transition to a career in healthcare. After successfully completing the written and skills exams provided by the state, students are then placed within the facility as Certified Nursing Assistants.



## Scrub Tech Program & Radiology Scholarship Program

Both programs provide students with instruction, laboratory practice and clinical experience in preparation to entering the workforce.



# Financial Summary of Community Benefit

## Oroville Hospital Community Benefit Financial Commitments for FY25 reporting period (December 1, 2024 to November 30, 2025)

Community Benefit Financial Categories	Vulnerable Population	Broader Community	Total
Traditional Charity Care	\$10,072,175.00		\$10,072,175.00
Medi-Cal	\$13,287,060.00		\$13,287,060.00
Other Means-Tested Government Programs (Indigent Care)	\$7,457.00		\$7,457.00
Sum Financial Assistance and Means-Tested Government Program	\$23,366,691.00		\$23,366,691.00
<b>Other Benefits</b>			
Community Health Improvement Services	\$130,772.00		\$130,772.00
Community Benefit Operations	\$594,229.00		\$594,229.00
Health Professions Education	\$2,166,073.00		\$2,166,073.00
Subsidized Health Services			
Research			
Cash and In-kind Contributions for Community Benefits	\$367,952.00		\$367,952.00
Other Community Benefits	\$316,701.00		\$316,701.00
Total Other Benefits	\$3,575,727.00		\$3,575,727.00
<b>Community Benefits Spending</b>			
Total Community Benefits	\$26,942,418.00		\$26,942,418.00
Medicare (non-IRS)			
Total Community Benefits with Medicare			

# Cash & In-Kind Donations

Oroville Hospital is proud to be an active participant in the community and continually seeks new ways to connect the hospital with those we serve. The hospital made monetary contributions to community groups that have a positive impact in Oroville and the surrounding areas.

Organizations the hospital supported in 2025 include:

- Martin Luther King Steering Committee
- City of Oroville
- Punjabi American Heritage Society
- Harrison Stadium for Athletics
- African American Family and Cultural Center
- Delta Upsilon Sorority Breast Cancer Walk
- Oroville Union High School District
- Oroville Little League Baseball
- Butte County Any Given Child
- Northern CA Boys and Girls Club
- Resolute Dog Therapy Training
- Oroville Rotary Club



# Community Building

## Workforce Development

Oroville Hospital remains one of the largest employers in Butte County. With over 2,000 employees in 2025, the hospital delivers economic stability for employees and local businesses, which benefit from the demands of a large organization. With a large number of employees, many of whom have diverse backgrounds, the hospital offers workers the opportunity to find steady employment with comprehensive health insurance benefits, as well as financial stability.

To ensure that our current and potential employees possess the necessary skill sets and stay informed about the latest procedures and technologies, the hospital encourages professional development programs and higher education.



# Community Benefit Plan 2026

## Health Focus Areas

For FY26 (December 1, 2025 – November 30, 2026), Oroville Hospital intends to take actions to address health needs, as outlined in the most recent Implementation Strategy, embedded in the 2025 CHNA. The CHNA is part of Oroville Hospital’s continuing process of ensuring that services are responsive to the needs of the community. Oroville Hospital’s health focus areas for the [2026-2029 Community Benefit Implementation Strategy](#) are: Access to Care, Mental Health and Well-Being and Chronic Diseases. To see the community members who assisted with the health needs and order of priority, please reference Appendix B.

## Health Needs The Hospital Will & Will Not Address

Oroville Hospital has longstanding commitments to filling healthcare gaps in the region. Oroville Hospital’s commitment to health equity and social drivers of health means that many health needs in the hospital’s Implementation Strategy address the significant health needs identified in the [2025 CHNA](#). Significant health needs that are not specifically addressed in the Implementation Strategy are Economic insecurity and Housing affordability. Oroville Hospital acknowledges the importance of these health needs and will continue its commitment to leverage the region’s expertise in improving our community’s health in these areas.

## Evaluation of Impact

The CHNA is part of Oroville Hospital’s continuing process of ensuring that services are responsive to the needs of the community. The hospital will continue to develop programs and resources to facilitate healing and a healthy future for those individuals living in its service areas.

Oroville Hospital is committed to monitoring and evaluating key initiatives to assess the programs and activities outlined in the Implementation Strategy. We have implemented a system for collecting and documenting tracking measures, such as the number of people reached or served, and collaborative efforts to address health needs. An evaluation of the hospital’s actions to address these significant health needs will be reported in the next scheduled Community Health Needs Assessment (CHNA).

# Contact Information

Staff for Community Benefit Report  
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Director of Public Relations  
Oroville Hospital  
eastevens@orohosp.com

## Appendix A:

Vulnerable Populations and Broader Community – Programs

### Medical Care Services

- Financial Assistance Program
- Financial Counseling
- Community Service Discounting
- Payment Arrangements
- Other Benefits for Vulnerable Populations
- Transportation Services
- Support for Unhoused People
- Community Benefit Resources
- Community Benefit Health Needs Assessment

### Other Benefits For Broader Community

- Childbirth Preparation Classes
- Stroke & Brain Injury Support Group
- Community Health Screenings & Vaccinations
- Health & Wellness Education Sessions, Event Booths, Community Classes
- Health Library & Videos
- In-Kind Donations
- Disaster Readiness
- Volunteering Activities, Including Participation in Local Boards/Chamber Groups
- Financial Support For Continuing Education Programs
- Financial Support For Nursing Training Programs
- Recruitment of Physicians & Other Health Professionals
- Recruitment of New Specialty Services to the North State

### Health Research, Education & Training Programs

- CNA Continuing Education Classes
- Safe Patient Handling Classes
- Graduate Medical Education (GME) Classes
- Certified Nursing Assistant Program
- Basic Life Support (BLS) Classes

# Appendix B:

Community Stakeholders Engaged in Prioritizing Health Needs. Community input was obtained from interviews with community stakeholders from community agencies and organizations that represent Oroville Hospital's community.

Name	Title	Organization
Edie Fischer	Chief Nursing Officer	Oroville Hospital
John Fleming, MA	Director of Planning and Development	Ampla Health
David Goodson	Pastor	Taylor Memorial CME Church
Janet Goodson	Behavioral Health Counselor; President; City Councilwoman	Youth for Change; NAACP Butte County; City of Oroville
Erin Kennedy	Case Management Director	Boys and Girls Clubs of the North Valley
Scott Kennelly, MSW	Director	Butte County Behavioral Health
Yolanda Martinez	Community Health Worker	Glenn County Community Action Department
Amber Miland	Communications Director	Oroville Chamber of Commerce
John Mitchell	Lead Pastor	Kingdom Community Church
Monica Soderstrom, RN, PHN	Public Health Director	Butte County Public Health Department
Seng S. Yang, MA	Director	Hmong Cultural Center of Butte County



# OROVILLE HOSPITAL

2767 Olive Highway  
Oroville, CA 95966

*Growing Healthy Together!*